

Getting to your hotel from Kings Cross – safety measures

Research carried out in 2025
Sample size: 15,000

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2 Reliability and Punctuality

3 Sufficiently frequent trains

8 My personal security at stations

7 Being kept informed about delays and the options I might have

1 Price of train tickets offer value for money

5 Getting a seat on the train

6 My personal security on the train

4 Accurate and timely information about train times

9 Quick journey times