



# Getting Started with **LOUDER**

We offer private lessons in music, art, and more for students of all ages. Lessons are available in-person at private studios in Los Angeles and New York City, and online everywhere. We customize our approach to support each student's interests, goals, and learning styles, ensuring you get the most from our instructors' expertise.

## HOW TO ENROLL

To enroll in weekly lessons with an instructor of your choice, you may do so at [louderla.com](https://louderla.com) or simply email us at [hi@louderla.com](mailto:hi@louderla.com) and let us know what instructor you'd like to choose and we will send you a booking link so you can sign up.



## OUR POLICIES

Private lessons are held weekly with a month-to-month commitment. Monthly rates are charged based on the number of lessons each month and auto-renew on the first of the month. For example, if lessons are on Tuesdays, some months will have 4 lessons, others 5.

To pause or cancel, contact [hi@louderla.com](mailto:hi@louderla.com) with at least 7 days' notice before your next billing date. In the case of mid-month cancellations, the remaining lessons may not be refunded as they have already been reserved.

Lessons can be rescheduled with at least 24 hours' notice and are eligible for a make-up credit only. Lessons canceled with less than 24 hours' notice are not eligible for rescheduling or refunds.

For the sustainability of our scheduling, a maximum of 2 make-up credits is allowed within a 60-day period, and these credits are valid for 60 days. If your instructor cancels, you will receive a make-up credit for the lesson.

Louder is a small business, and our instructors depend on the consistency of your lessons. We greatly appreciate your adherence to our policies.



## CONTACT

If you would like to request enrollment with an instructor, change instructors, adjust lessons, or would like more info, please reach out.

Email: [hi@louderla.com](mailto:hi@louderla.com)

Text: [\(323\) 806-1859](tel:(323)806-1859)

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