

## HOW TO ENROLL

To enroll in weekly lessons with an instructor of your choice, you may do so at <u>louderla.com</u> or simply email us at <u>hi@louderla.com</u> and let us know what instructor you'd like to choose and we will send you a booking link so you can sign up.



## **OUR POLICIES**

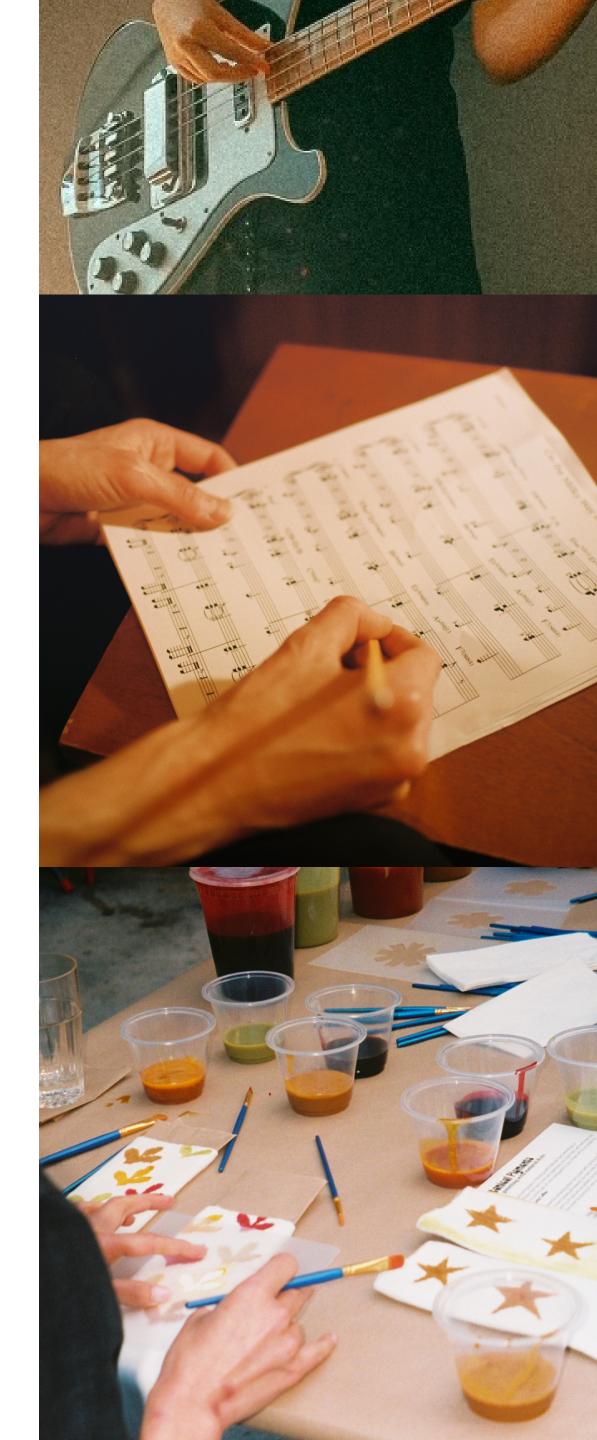
Private lessons are held weekly with a month-to-month commitment. Monthly rates are charged based on the number of lessons each month and auto-renew on the first of the month. For example, if lessons are on Tuesdays, some months will have 4 lessons, others 5.

To pause or cancel, contact <u>hi@louderla.com</u> with at least 7 days' notice before your next billing date. In the case of mid-month cancellations, the remaining lessons may not be be refunded as they have already been reserved.

Lessons can be rescheduled with at least 24 hours' notice and are eligible for a make-up credit only. Lessons canceled with less than 24 hours' notice are not eligible for rescheduling or refunds.

For the sustainability of our scheduling, a maximum of 2 make-up credits is allowed within a 60-day period, and these credits are valid for 60 days. If your instructor cancels, you will receive a make-up credit for the lesson.

Louder is a small business, and our instructors depend on the consistency of your lessons. We greatly appreciate your adherence to our policies.



## CONTACT

If you would like to request enrollment with an instructor, change instructors, adjust lessons, or would like more info, please reach out.

Email: hi@louderla.com

Text: (323) 806-1859

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