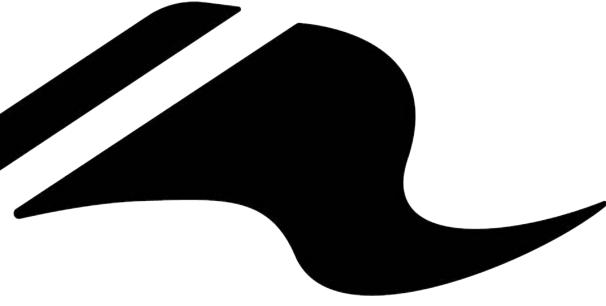


"DESIGN PROCESS"

JAMES LEE & SEYOUNG LEE



INHANCE

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JAMES LEE & SEYOUNG LEE



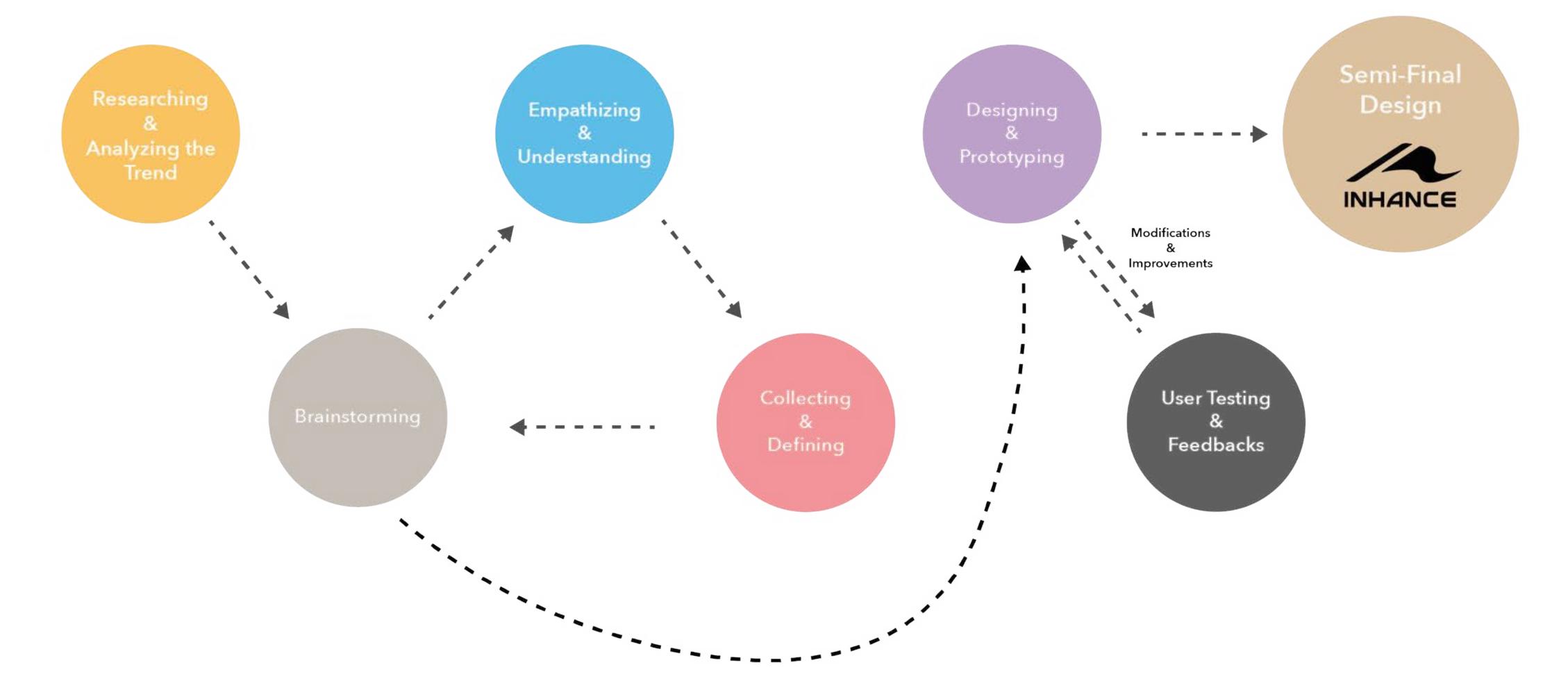
OURTEAM







OUR OVERALL DESIGN PROCESS



READING AND ANALYZING THE DATA AND TRENDS IN GOLF

Golfers

Golf participation is a core measure of grif's vitality. AGP closely tracks how many pecale ple the game, as well as the demographic composition of golfing America.

Golf's overall reach is an estimated

101 Million

ONE OUT OF EVERY THREE AMERICANS AGE 6+ played golf (on-course or off-course), watched the sport or read about it in 2020.



The number of people who played on a golf course for the first time in 2020 hit a record:



The industry has had seven straight years with more than 2 million beginners. By comparison, there were 1.5 million beginners in 2011. The key for future growth, however, is retention.





There were approximately 6 Million Female On-Course Golfers

The number of female golfers (adult and junior) rose by approximately 450,000 in 2020.

24%

of on-course golfers are women. Females represent a disproportionately higher percentage of juniors (34%), beginners (36%) and off-course participants (45%) than they do in the overall golf population

LATENT UEWAND 17 Million

people who didn't play golf in 2020 said they are 'very interested' in playing golf on a golf course.

The significant in this pool of potential golfers over the past three years is attributable in part to the growth and popularity of offcourse golf. Almost half of this untapped demand is comprised of "lapsed golfers" who played on a course previously, but not within the past year, while the rest are those who never played golf on a course before.



3.1 Million Juniors

played golf on a course in 2020, remaining relatively stable in relation to recent years, with the participation base typically fluctuating between 2.5 million and 3 million. This segment of the golf population is more diverse than ever before -

MORE THAN ONE-THIRD

34%

of today's juniors are girls compared to 15% in 2000. More than one-quarter of juniors are non-Caucasian while just 6% were minority participants 20 years ago.



Golf Course Supply

Ence our start in 1606, we've kept tabs on every golf course in the U.S. As the go-to ourot of golf supply information, our team verifies guilt courties every itsy islentifying which are open, which blookd and any new projects to bevelopment. Not only doknowing how many golf courses there are, they also get ight into the fastance of public and private guilf in the U.S., playing lives and me

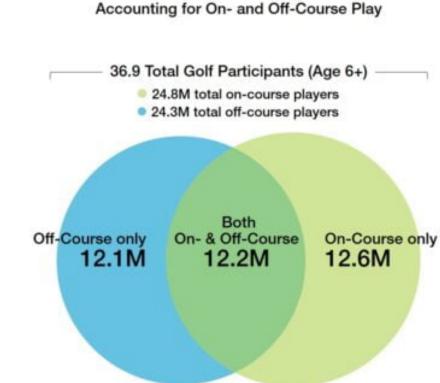
NERE WERE MORE THE 16,100 Golf Courses at 14,100 Golf Facilities

in the U.S. at the end of 2020

Golf remains highly accessible, with 75% of facilities open to the public 12.500+ WUNICIPAL, T.500+ DAILY FEE





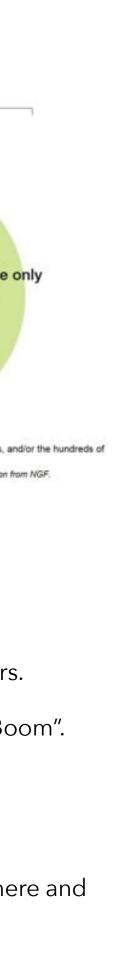


2020 U.S. Golf Participation

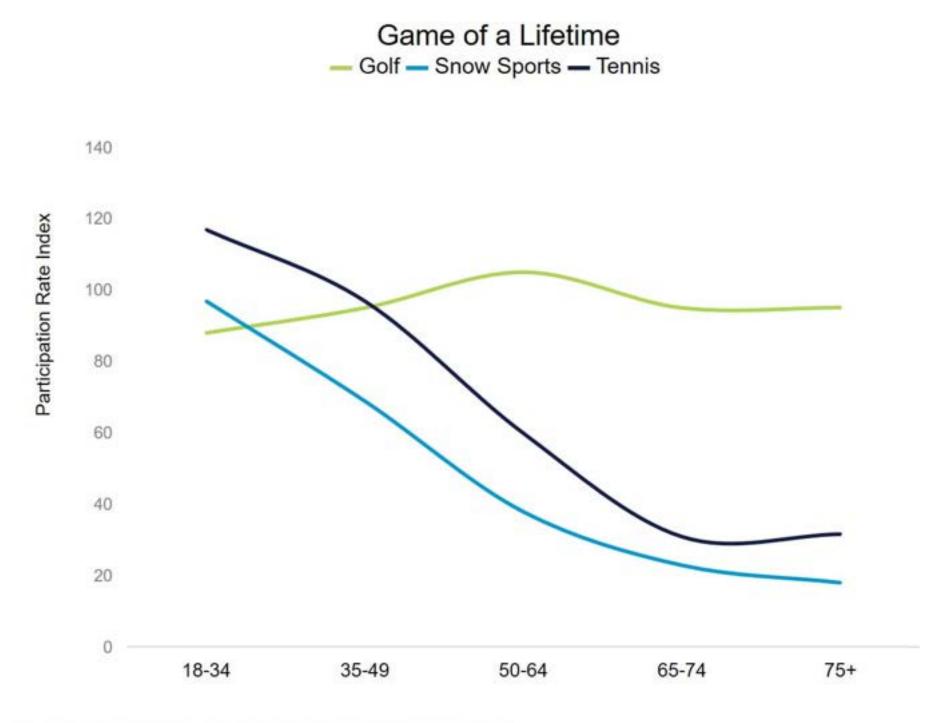
24.3 million off-course golfers in 2020 includes meaningful overlap between on- and off-course engagement - 12.2M Americans age 6+ did both in 2020. This means 12.1M engaged exclusively away from the course, at golf entertainment venues, the hundreds of businesses that now have simulators and screen golf setups, and/or at standalone driving ranges Source: National Golf Foundation Off-course golf includes golf entertainment venues (Topgolf, Drive Shack, etc.), standalone driving ranges, and/or the hundreds of businesses that now have simulators and screen golf setups This graphic can only be republished in its original form. Data herein cannot be visually repurposed without permission from NGF

Key Points:

- Golf is experiencing an increase in popularity, which is leading to the influx of beginners.
- The COVID Global Pandemic situation have contributed greatly to the ongoing "Golf Boom". (Fresh Air and Availability of Social Distancing.)
- Increase of available golf courses for the public. (Higher accessibility.)
- Increase in younger generation and female golfers. (Leading to change in the atmosphere and perception of golf.)

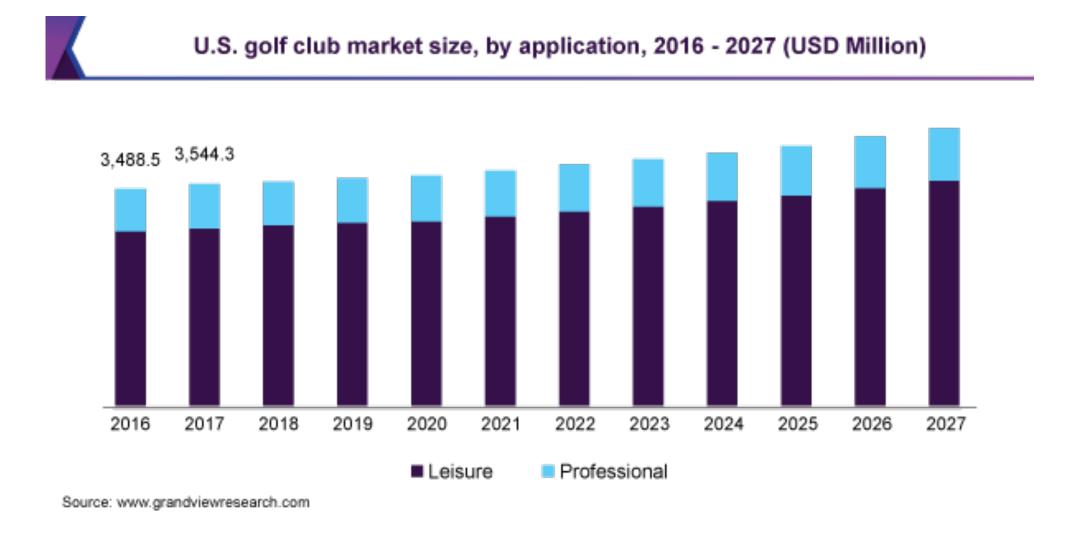


LOOKING FORWARD: THE BRIGHT FUTURE OF GOLF



Source: National Golf Foundation Participation and Engagement Study

Index is based on the average participation rate among 18- to 34-year-olds for the three sports reflected above (average=100). This graphic can only be republished in its original form. Data herein cannot be visually repurposed without permission from NGF.



- Golf is a game of lifetime. (Can be played consistently even when aged.)
- Golf gear (clubs) market size is expected to grow constantly.



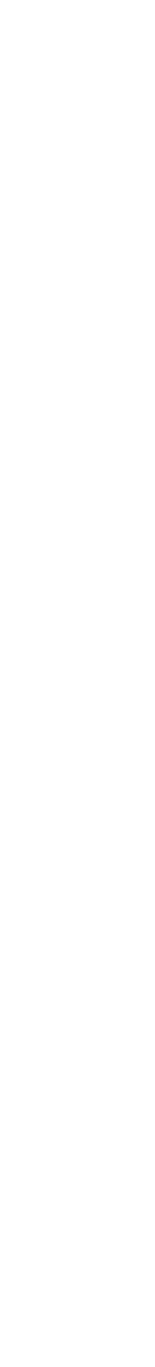
SHIFT OF THE OVERALL TREND IN GOLF



Change of Trend (Past vs Present)







HOW DOES THE GOLF ATMOSPHERE LOOK LIKE TODAY IN DETAIL?



<u>Atmosphere at Golf Courses in the Past</u>

- Classic socializing
- Rigid / Serious
- Plain / Basic



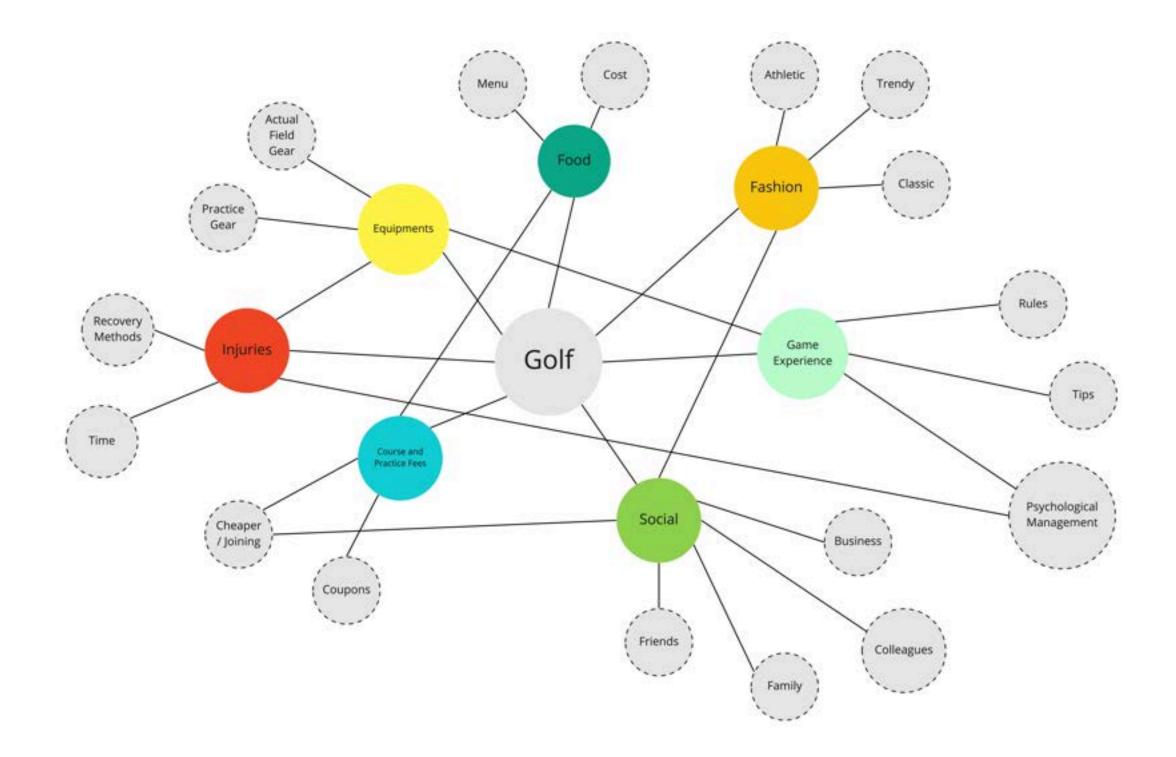
Atmosphere at Golf Courses Today

- Fun / Playful Gathering
- Dynamic / Colorful
- Personal Expressions

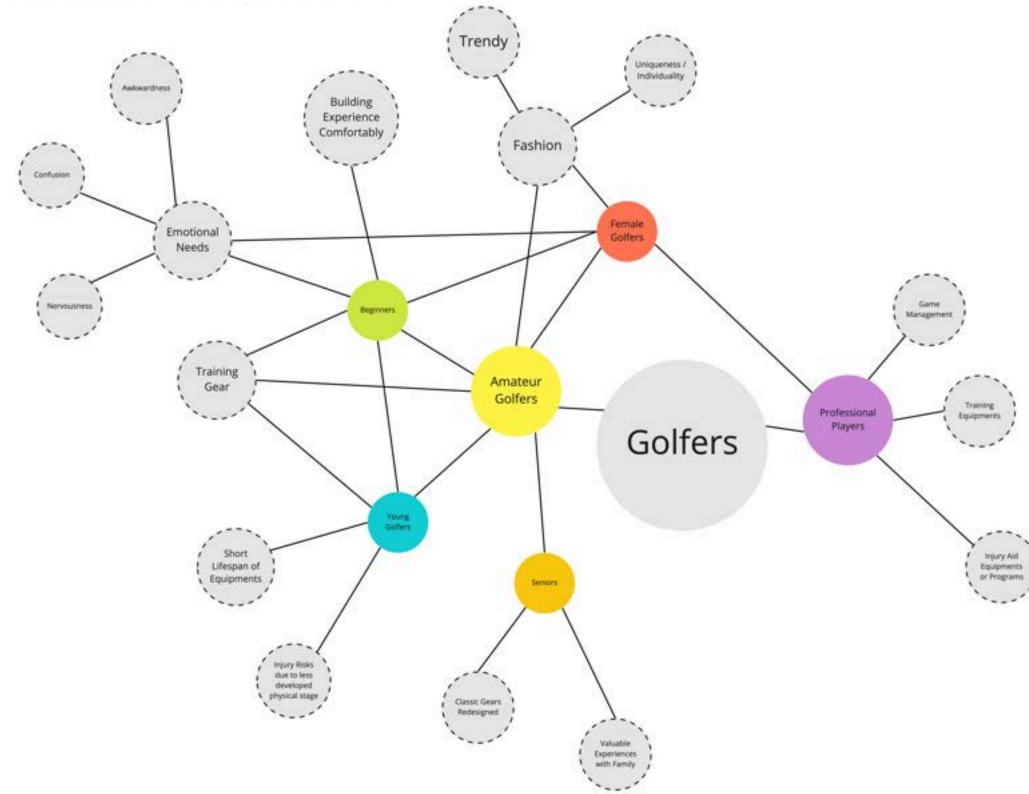


BRAINSTORMING

MIND-MAPPING POSSIBLE DESIGN OPPORTUNITIES







Focus-Mapping on "Golfers"





BRAINSTORMING

COLLECTED KEY WORDS

Influx

Beginners

Fun

Easy

Unique

Practice

Social Comfort

Confidence

Personality

Style

Fashion



BRAINSTORMING

CLARIFYING OUR AREA OF DESIGN OPPORTUNITY FOR FURTHER INVESTIGATIONS

Helping beginners to adapt to the game of golf

What are the experiences, especially pain points for current beginners in golf?

Boom in Golf

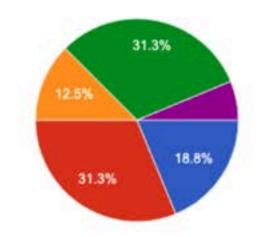
Influx of Beginner Golfers

BASIC SURVEY ON BEGINNER GOLFERS

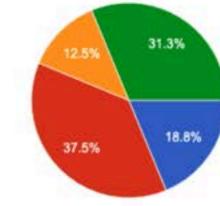
EXAMPLES OF RESPONSES (TOTAL OF 20 RESPONSES)

Where do you struggle in the game the most? (Ex.Teeing off, approaches, putting)

How much money have you spent on golf gears (excluding golf clubs)?

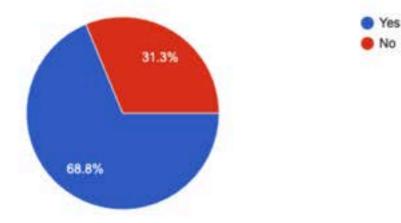


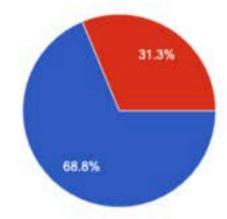




Are you planning or hoping to buy additional equipment to improve your field experience?

Is your outfit style for the field important?





KEY POINTS





Yes

No

- People **struggled** with 2nd shots and putting the most.
- Most **pressure** was felt on tee-shots, especially at the first hole. (People watching, anxiety, time pressure. etc)
- People are willing to spend money on golf accessories to improve their game.
- Items that are lost often are golf tees and ball markers.
- "**Style**" is fairly important.
- A large number of beginners spent money on golf clubs and clothes, but were **hesitant to buy golf shoes**. (Not being sure if golf shoes were necessary for them.)

INTERVIEWS WITH BEGINNER GOLFERS



Brian Moon (Male, 5 months of Golfing)

<u>Age</u>: 24

<u>Practice Method</u>: Watching YouTube Lessons.

<u>Top Frustrations in Golf</u>: Anxiety on Tee-shots.

"The pressured atmosphere on tee-shots is just overwhelming for me. Simply practicing doesn't really help my anxiety."



Woosung Im (Male, 9 months of Golfing)

<u>Age</u>: 24

<u>Practice Method</u>: YouTube Lessons & Advices from experienced friends.

<u>Top Frustration in Golf</u>: Inconsistent shots. (OB shots)

" I think that I have a hard time having bad shots after good shots. I practice, but I forget it whenever I go on the course."



Won Kim (Female, 10 months of Golfing)
Age: 25
Practice Method: Golf Lessons from Pros + YouTube.
Top Frustrations in Golf: Pressure when taking shots.
"People watching me when I take shots makes me forget my swing.



Chris Park (Male, 12 months of Golfing)

My mind just becomes like a blank sheet of paper."

<u>Age</u>: 25

<u>Practice Method</u>: YouTube and Instagram Lessons

<u>Top Frustration in Golf</u>: Self-Control after poor shots.

" I practice at the range well, then have trouble at the course because I lose my pace and rhythm after poor shots."

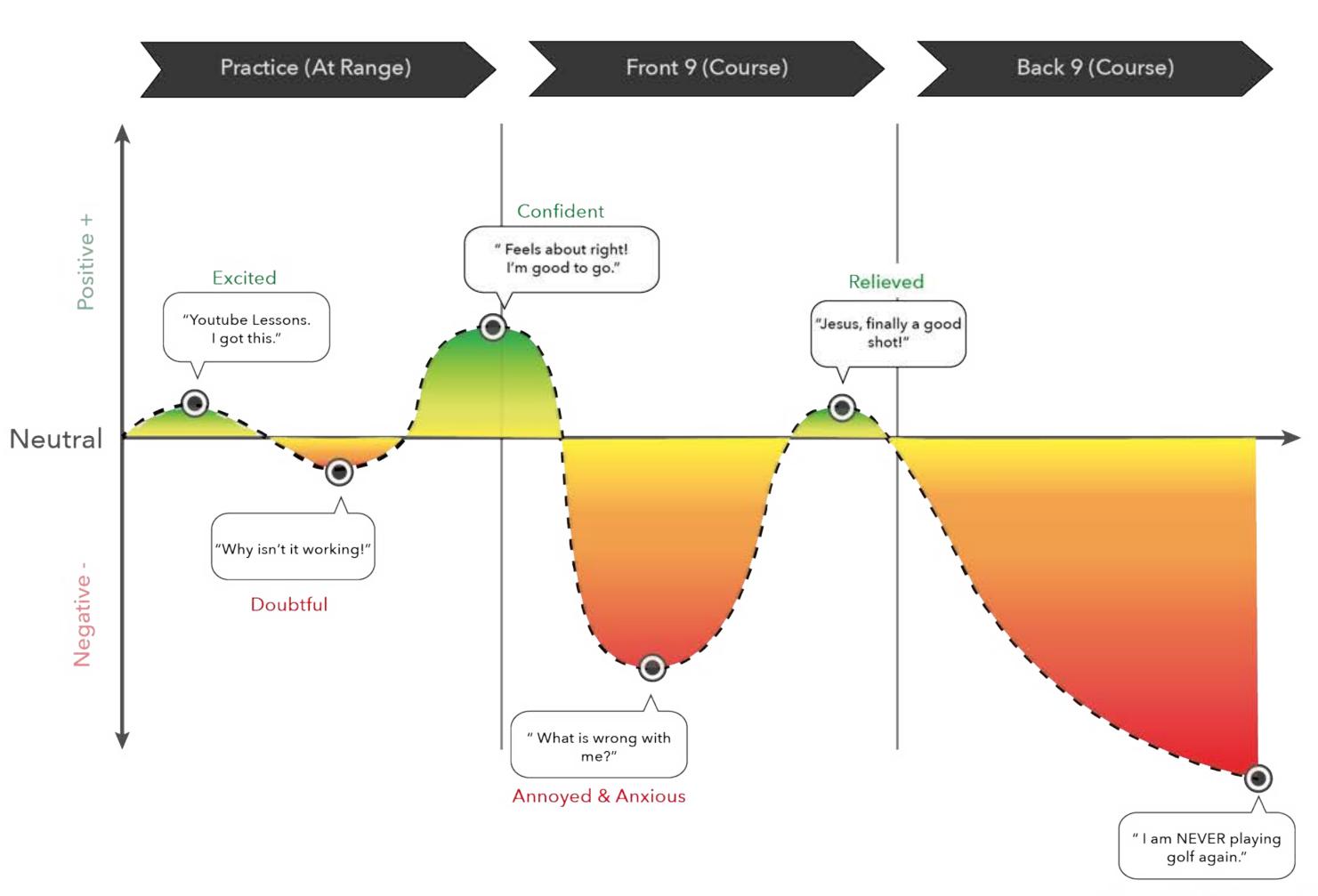


USER JOURNEY MAP OF A BEGINNER GOLFER



Chris Park (Male, 24)

12 Months of Golfing



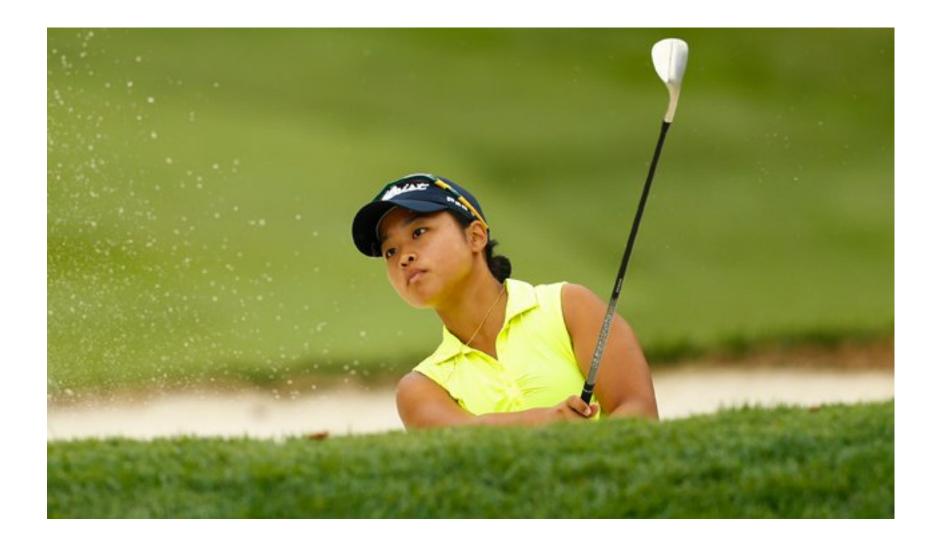
* The experience was observed in-person over 2 days.

Disappointed & Stressed



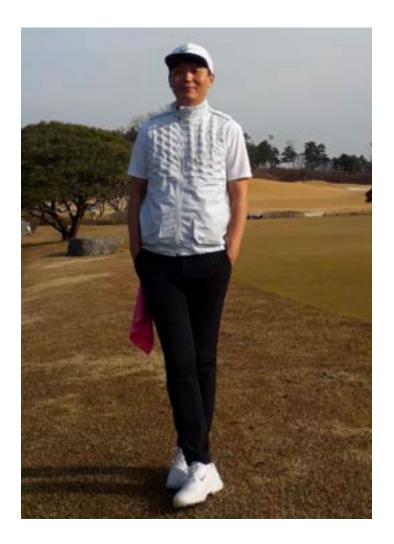
ADVICES AND FEEDBACKS FROM THE PROFESSIONALS

The Big Question: "What is most needed for beginner golfers?"



Eunice Kim (LPGA Symetra Tour Player)

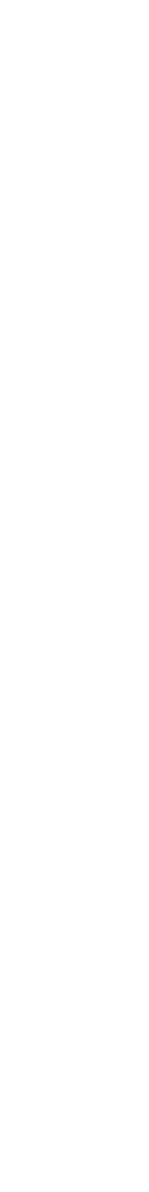
" For beginners, alignment is key. You need to line your feet and shoulders to the target correctly"



Bok Ji-Un (KPGA & USGTF Member)

"Slow swing and constant tempo, do not think that

you will make good shots every time."



DETAILED POINTS FROM PROFESSIONALS

PHYSICAL

- Rushed (fast) swings cause topping the ball or chunking the ball.
- Not having a constant (personal) rhythm in the swing
- Not having the body aligned correctly to the aimed points.
 (Either shoulders or foot are in the wrong direction)
- Not being able to read the correct slopes in putting.
- Not controlling the strength of the putt.
- Not twisting the hips and shoulders enough. (Arm swings)
- Not having a constant top position. (Over swinging)
- Not being able to keep the lower body (legs) stable and calm.
- Unable to hold a finished position.
- Not knowing which clubs to use because they have no experience with calculating distances.

MENTAL

- Being confused.
- Feeling rushed. There is no need for rush, but beginners tend to have a quick pace.
- Feeling disappointed after bad shots. (It is okay to have poor shots. Even pros do too)
- Having an extremely competitive mindset as an amateur (Golf should be fun!)
- Unable to be organized, having items all over the place because of the rushed feeling.



DEFINING OUR GOAL POSSIBLE AREA OF OPPORTUNITY

How to Improve a Beginner Golfer's Pain Points?

Boosting Confidence at both On & Off-Course

How can confidence increase in golf?

Practicing

(Physical)

- Skill Improvements \bullet
- Consistent Gameplay \bullet
- Personal Rhythm ullet



Practice Gears / Training Aids

Being Stylish

(Psychological)

- Self-Confidence
- Expressing Personality
- Lowering Anxiety





Fashion Items / Accessories

Could both possibly be combined?



DEFINING OUR GOAL WHAT DO EXISTING PRODUCTS LOOK LIKE?

Practice Gears / Training Aids



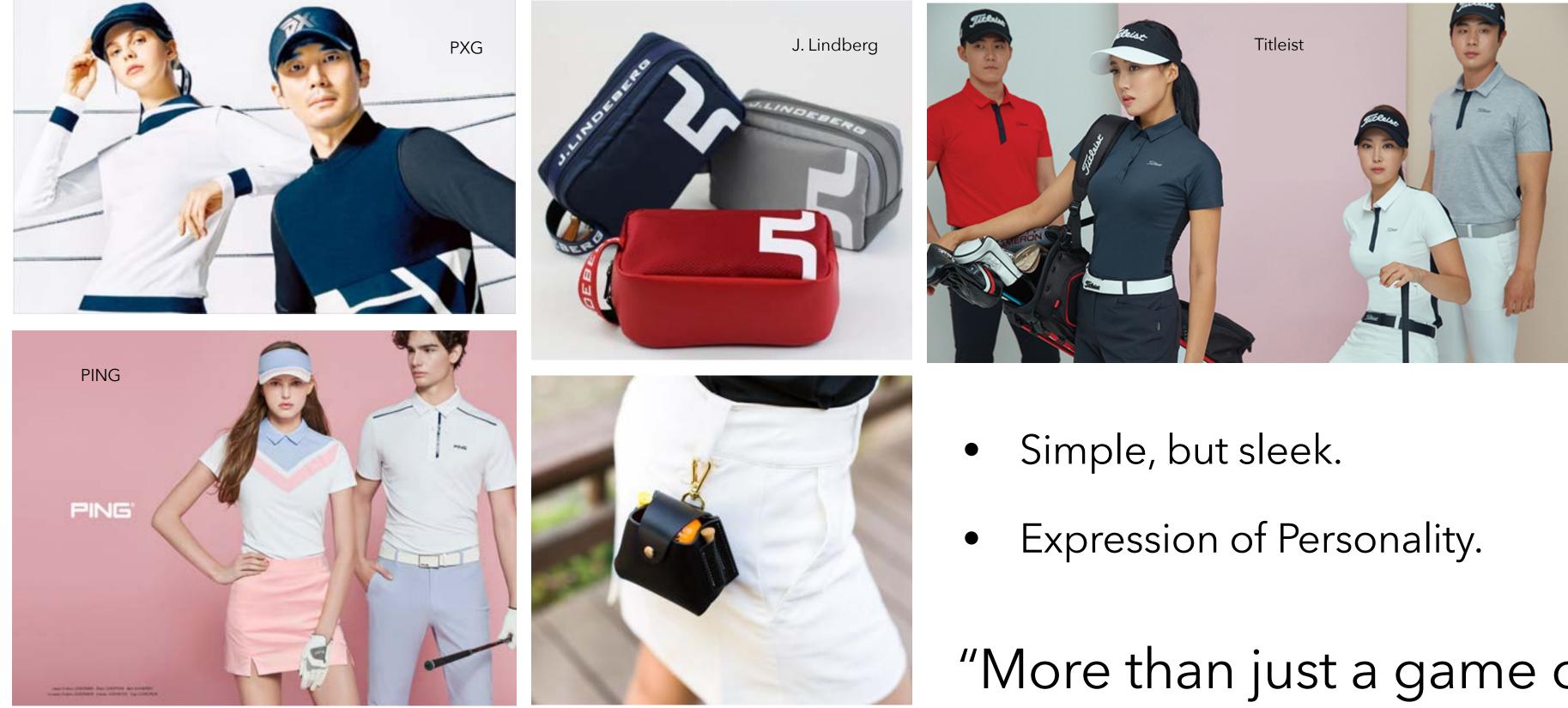
- Unnatural
- Lack of Style \bullet
- Inconvenient / Unable to use On-Course
- " Strong image of a training-aid "





DEFINING OUR GOAL WHAT DO EXISTING PRODUCTS LOOK LIKE?

Current Golf Fashion / Accessories



"More than just a game of golf."



OUR MISSION

A Stylish Supporter Kit for Beginner Golfers

Key Words: Confidence, Self-Reflect, Stylish

Since the global pandemic took place in 2020, a significant number of individuals found golf as a new hobby because of the availability of social distancing and fresh air outdoors. As a result, golf has gained an influx of beginners. Due to the complexity of the sport, preparing and playing a round of golf for beginners is sometimes extremely challenging. Our product line will diminish the level of stress for beginner golfers by providing them with **confidence** through enabling them to **self-reflect** on their swings. Users will be able to create and maintain their own swing sequence during practices, ultimately allowing them to perform better at the actual golf course.

The sport of golf had an image of an elderly and elite sport for a significant period of time. However, with the new incoming beginner golfers, the trend and style of golf is beginning to shift in a new direction. Compared to the old image of golf being exclusive for certain groups, it is now becoming more inclusive and accessible. For example, learning golf has become more independent compared to the traditional way of in-person lessons. Various training methods and tips from experts are available digitally (youtube). Also, fashion and style is constantly becoming one of the biggest areas of interest in golf. These shifts are mainly because the beginner golfers are mostly the younger generations, who love to try new things and have strong desires to express their personalities. To meet their needs, our product line will also put weight on **stylish** visual identities, allowing the users to adapt to the product well, along with boosting their self-confidence.



PRODUCT IDEATIONS

REFERENCING USER RESEARCH AND PROFESSIONAL FEEDBACKS

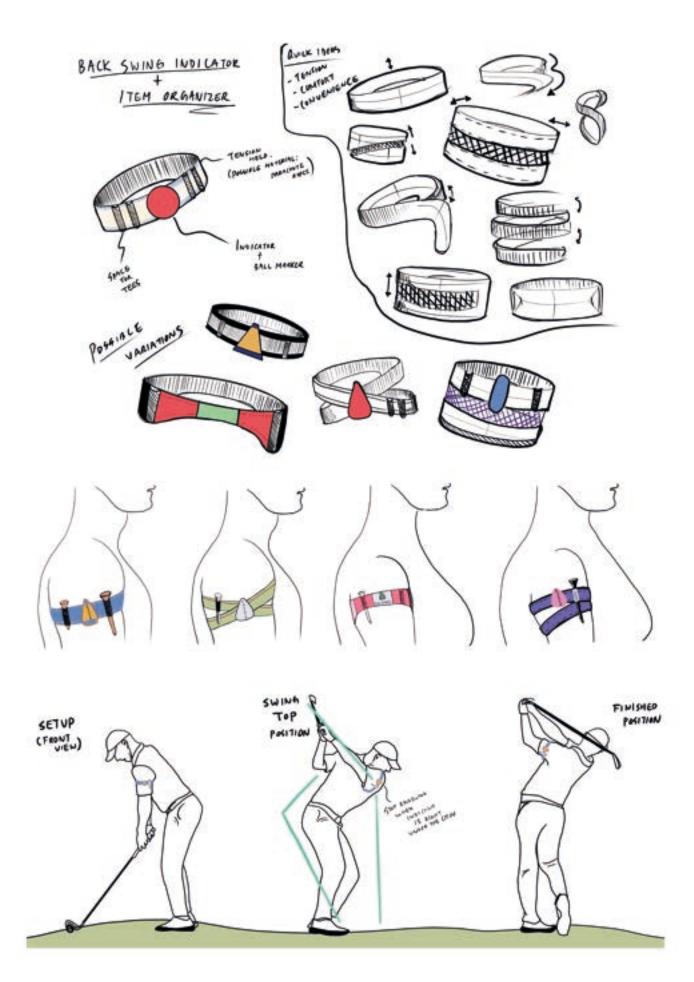
Main Focus:

• Self Reflective Training Aid + Multifunctional Fashion Item

Possible Products:

- Tee/ball/glove/marker pocket
- Portable Golf Cleats
- Angle Calculator
- Alignment Aid

Could it be combined?



Backswing Indicator + Item Organizer



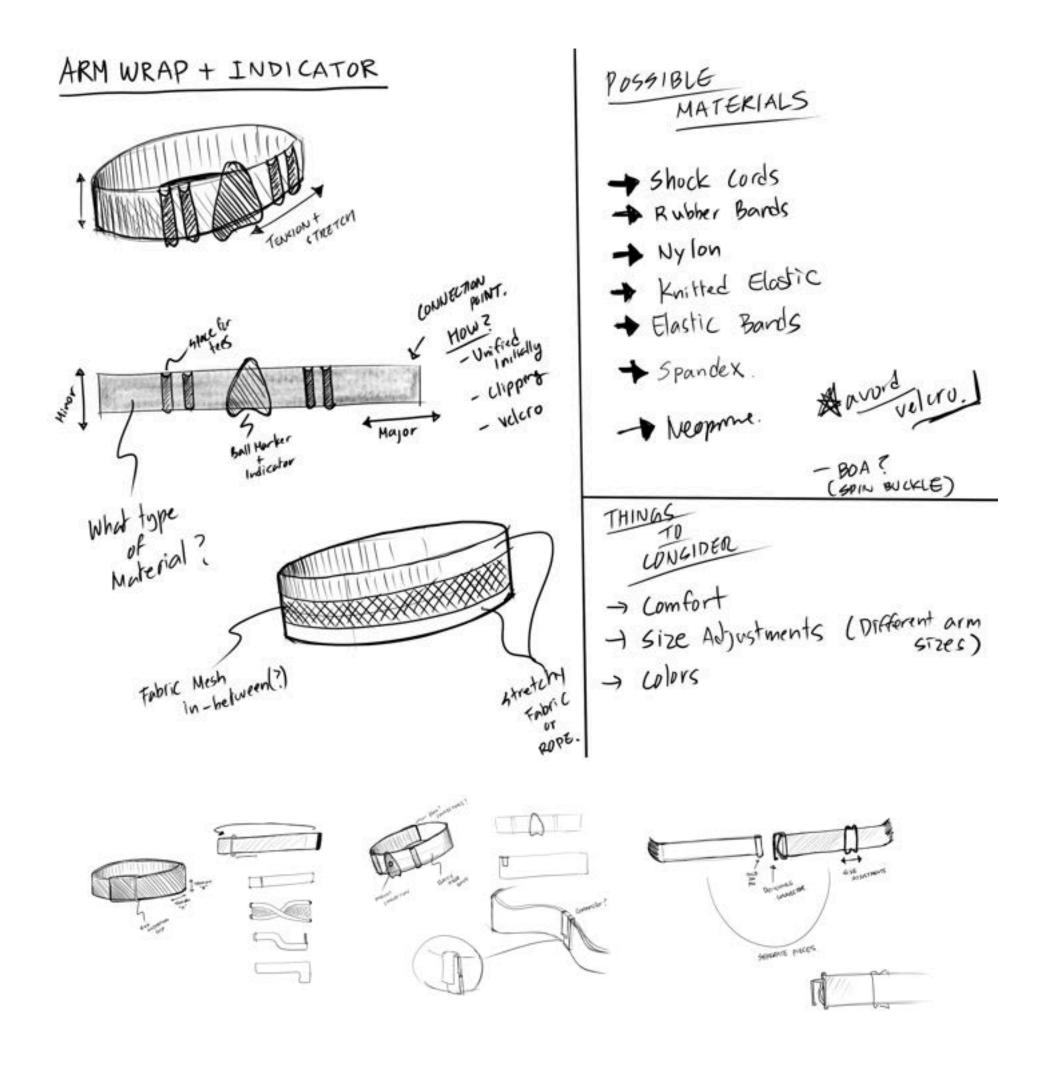
"The Rotator"

Detachable Cleats + Alignment Aid

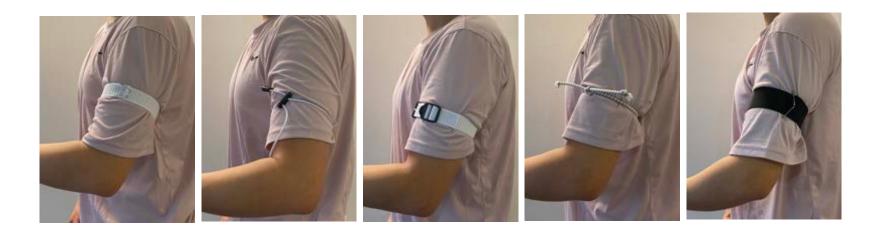
"The Navigator"



THE ROTATOR: DEVELOPING & RAPID PROTOTYPING



Developmental Sketches



- Knitted Elastic and Shock Cords seemed realistic and promising for the possible main material.
- For size fitting (customization) methods: clips, velcro, rings and spin buckles were considered and tested.
- Shock Cords were not comfortable on the arms because of its narrow area of pressure.
- Knitted Elastic was comfortable, and it stretched out in different directions, which would be helpful for swing motions.

Best Options



Spin Buckle (For Shoelaces) + Knitted Elastic

Α

One Size Elastic Band

В

Velcro + Elastic Knitting

С



DESIGNING THE ROTATOR: PROTOTYPE TESTING @ DRIVING RANGE







В

С

Α

Most Favored Prototype





Andrew (30), Male, 2 years of golfing

- Favorite Prototype: A
- Spin Buckle systems is easier to use and it allows freedom of sizes.
- The idea of the item is actually promising. The tension in the arm giving him the sense of shoulder rotation is really positive.
- Since other practice gears cannot be really taken to the field, this product has a great potential.

Points to Improve:

- The ropes of the spin buckle could be covered up.
- Not sure if ball marker holder is really needed. It might fall off.

Matt (27), Male, 2.5 years, but played as a kid also.

- Favorite Prototype: A
- Compact and simple, but effective.
- Could be nice for kids to form a swing of their own in the early stage.
- It effectively relaxed his swing rhythm, which led to better contact.

Points to Improve:

- Probably needs friction on the inside of the wrap from preventing it to slide during the swing.
- Emphasize that this band needs time for beginners to practice with.
- Make sure to tell how this product works and how it should be used.

Tess (25), Female, 1 year of Golfing.

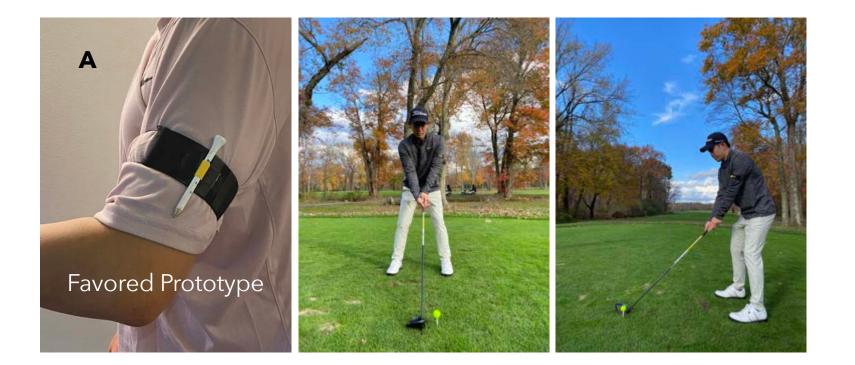
- Favorite Prototype: A
- It is great because it might create a feeling of secureness when bringing it to the actual course.
- As a person who have not yet gone out to the actual course, would love to take it with her.
- Would love to have this during practice because she feels self-conscious and do not know how to improve her swing most of the time.

Points to Improve:

- Don't really know if it is effective for the swing because of having too little bit of time to use it.
- Make sure to explain the product well so that beginners could understand it well.

No Photo was Allowed

DESIGNING THE ROTATOR: PROTOTYPE TESTING @ COURSE



Chris (25), Male, 12 months of golfing (Our Long-Term Testing User)

Chris had 1 week to practice with Prototype A.

- With practice Chris' gap between with and without the prototype was significant.
- Felt insecure without it because he got used to his backswing with the prototype.

Points to Improve:

- Tee got dirty and when he put back the tee on the holder, it put little bits of dirt on his outerwear.
- During the front 9 holes without the arm wrap, he felt insecure because he got used to feeling the tension in the backswing and the black visual indication.



Sam (25), Male, 1.5 years of golfing

Sam was given the prototypes for the first time at the course.

- He could not feel quite the difference, which led to an incredibly minor gap.
- However, he usually slices the ball to the right often, but the number of slices were largely diminished.
- Felt that the left arm was more united, which led to the less use of his left wrist, which is usually the main causes for opened faces of the club leading to slices. (ob balls in tee-shots)

Points to Improve:

- Wish that he had some time to practice with the wrap.
- Loved the feeling of tension in his arms, less slices were made.
- Wishes that there was a sliding prevention system inside the arm band.
- Feels that Prototype C is the most effective.

EST 🛔 1966											Pace of play monitored by cart tracking syst Play ready golf!											
HOLE	1	2	3	4	5	6	7	8	9	OUT	I	10	11	12	13	14	15	16	17	18	IN	
BLUE	385	415	316	191	369	183	401	486	534	3280	N	363	191	483	369	366	174	538	367	435	3286	
where /	376	387	308	163	346	151	385	434	522	3072	T	3,48	179	454	351	358	150	\$30	351	407	3128	
RED	349	295	284	100	275	100	313	364	450	2530	IA	286	134	396	285	306	103	448	287	344	2589	
HANDICAP	7	1	13	15	9	17	5	11	3	1	L	6	16	8	12	10	18	2	14	4		
PAR	4	4	4	3	4	3	4	5	5	36	S	4	3	5	4	4	3	5	4	4	36	
Chris.P	3	+4	+4	+2	+3	+3	+4	+4	+3	+30		FT	+2	+2	+3	+3	++	+2	+2	+	+11	
Sam . K	+1	+3	+1	+2	+2	+2	+3	+1	0	+15		+1	+2	+2	+1	+3	0	+2	+3	+3	+11	
	WITH ARM WRAP								1	W/	P. A	RM	WRA	P				1				

Scorecard from the Course

Potential Variables

• Different Course Conditions for

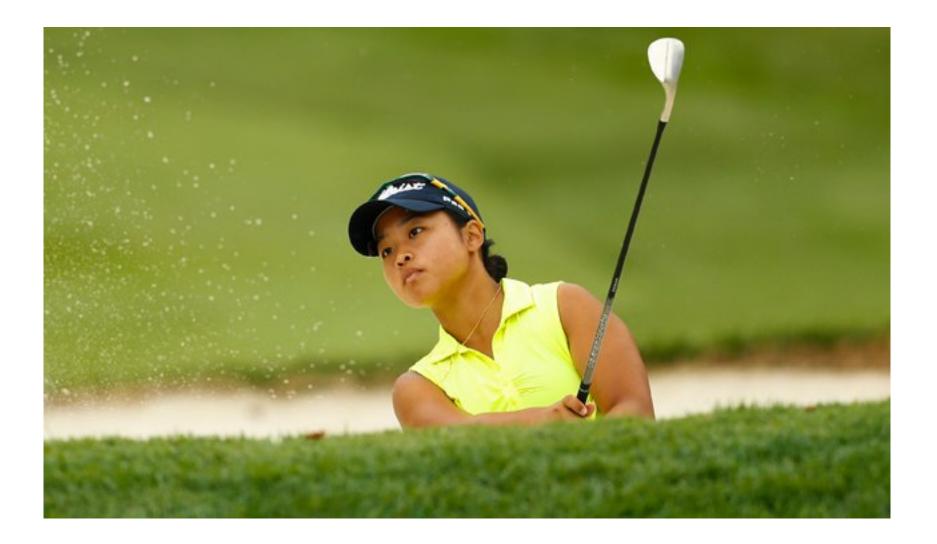
front and back 9.

• Lucky Shots



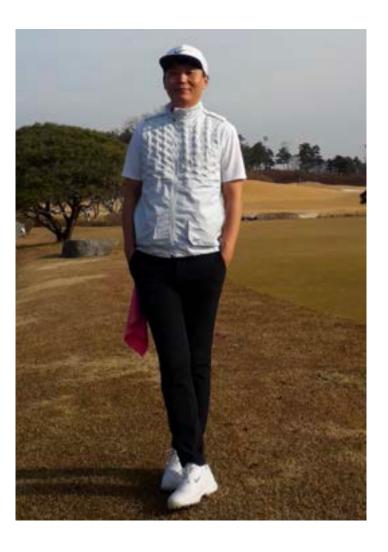


DESIGNING THE ROTATOR: PROFESSIONAL FEEDBACKS



Eunice Kim (LPGA Symetra Tour Player)

- Looks Effective.
- Pointing out that lower body movement is important is crucial. Focusing too much on shoulders and upper body could make users forget about lower body stabilizations.
- The spin buckle system would be probably the best considering size variations and ease of use.





Bok Ji-Un (KPGA & USGTF Member)

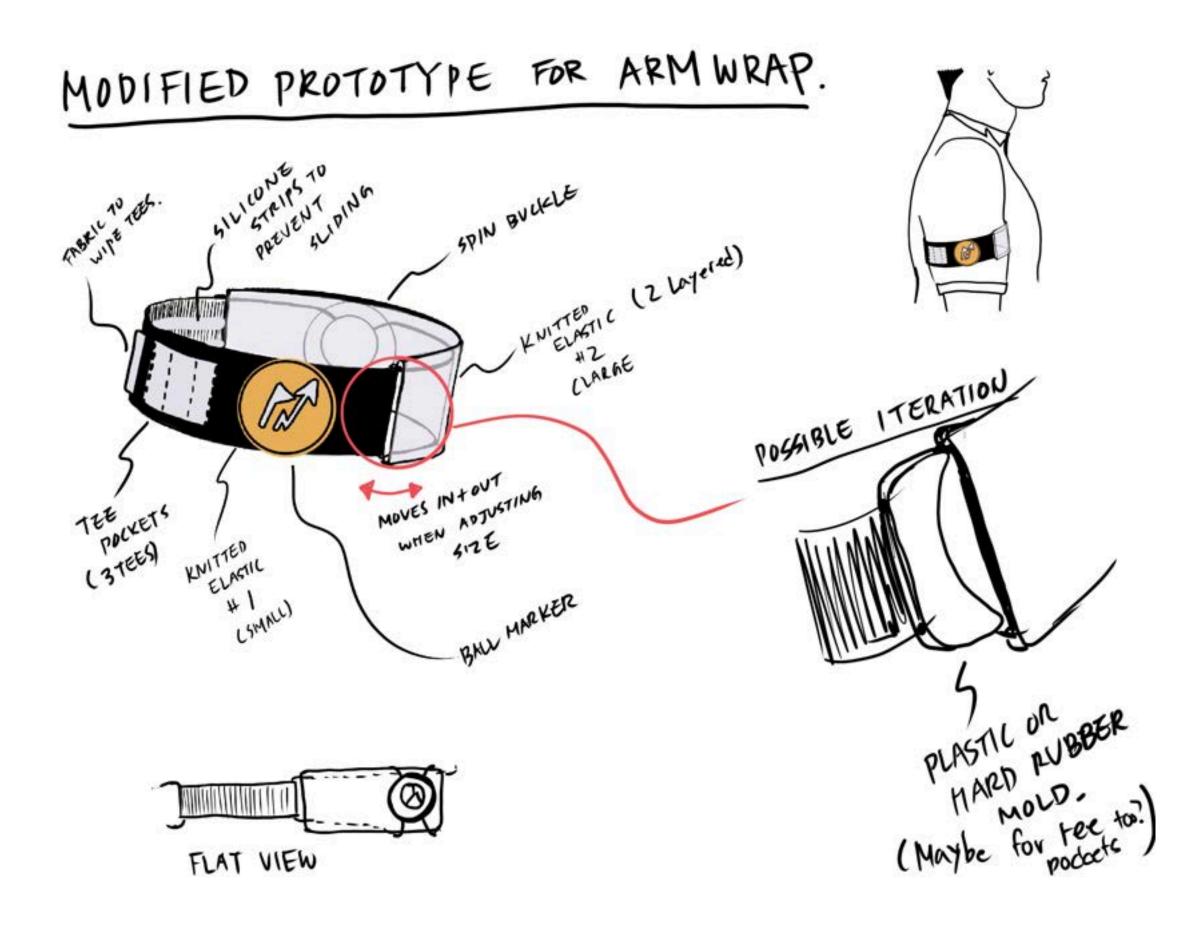
• The arm wrap product could be validated with Tiger Wood's Swing. He always tells people that focusing on the full shoulder rotation is key. • Making people adjust with the band and giving time to practice would help them to gain confidence and stability in their swing.

Tiger Woods' Backswing Top





THE ROTATOR: IMPROVEMENTS & MODIFICATIONS





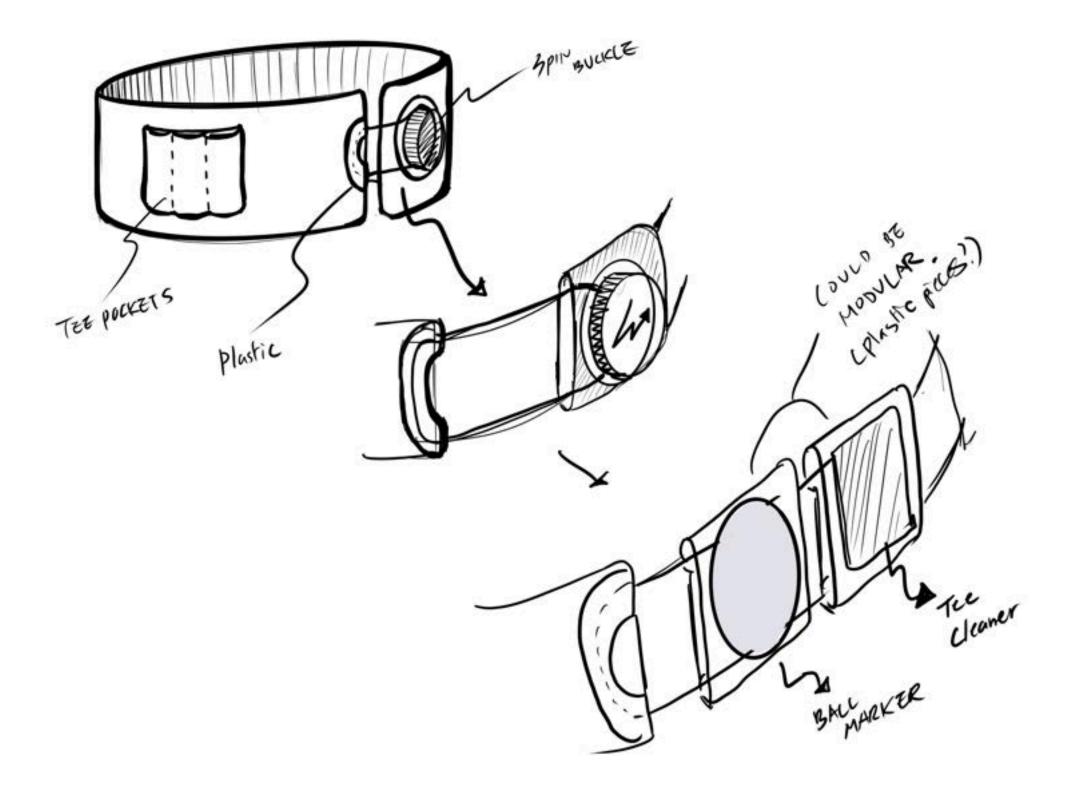
FEEDBACKS & PROBLEMS

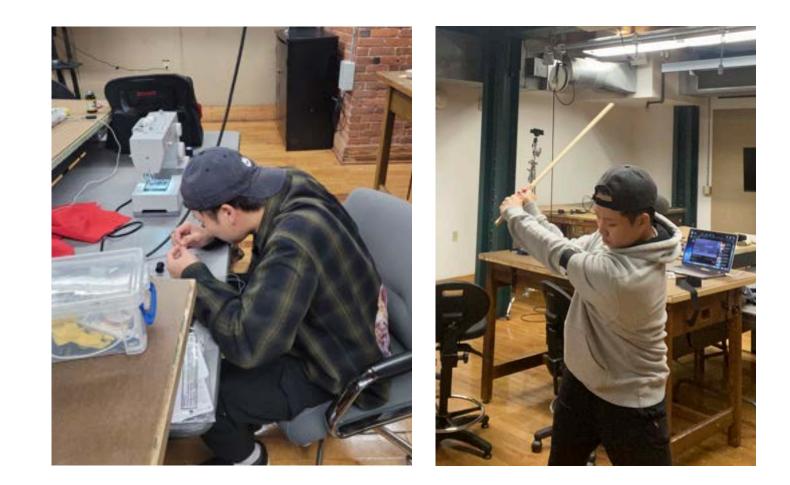
- Wire Tension gives a better feeling for swings, rather than it covered up all around with elastic knits.
- When the wrap is tightened, it wrinkles because it only tightens with one side only. The configuration of the buckle has to be fixed.
- Tee gets dirty, so something to clean the tee before putting the tee in the holder is necessary.





DESIGNING THE ROTATOR: FINALIZING THE DESIGN











DESIGNING THE ROTATOR: FINALIZED DESIGN TESTING



Phil (Played for about 35 Years) *Not often, time to time.

- Even though the product did not have a huge immediate effect, he is able to vision himself constantly practicing with the rotator.
- Marketing would be crucial for this product to sell. People need to be convinced that the product is effective over time.



Jamie (40), Male, 2 years of golfing

- Had a hard time with over-swinging problems.
- Even though the product did not have a huge immediate effect, he is able to vision himself constantly practicing with the wrap.
- Marketing would be crucial for this product to sell. People need to be convinced that the product is effective over time.



Chris (24), Male, 1 year of golfing (Our Focus-Test User)

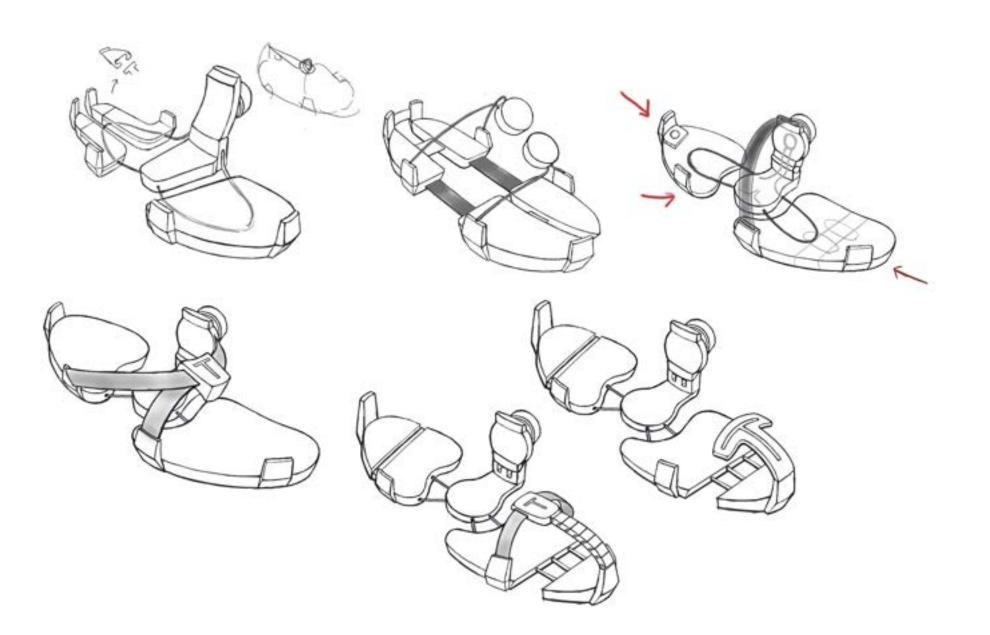
- Had a hard time with over-swinging problems.
- Even though the product did not have a huge immediate effect, he is able to vision himself constantly practicing with the wrap.
- Marketing would be crucial for this product to sell. People need to be convinced that the product is effective over time.



THE NAVIGATOR: DEVELOPING AND RAPID PROTOTYPING



Mechanism Study & Design Variations



3D Printed Rapid Prototype



PROBLEMS

- Hard to wear and take off.
- Unstable.
- More than enough use of materials. (Too Bulky)
- Hard to be carried around. (Poor portability)
- Need to be more cohesive with the rotator. (Have to use similar materials)



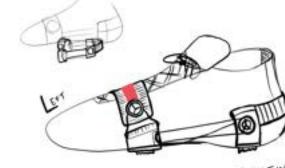
THE NAVIGATOR: IMPROVEMENTS & MODIFICATIONS

Studying Existing Bottoms (4-6 Spikes)





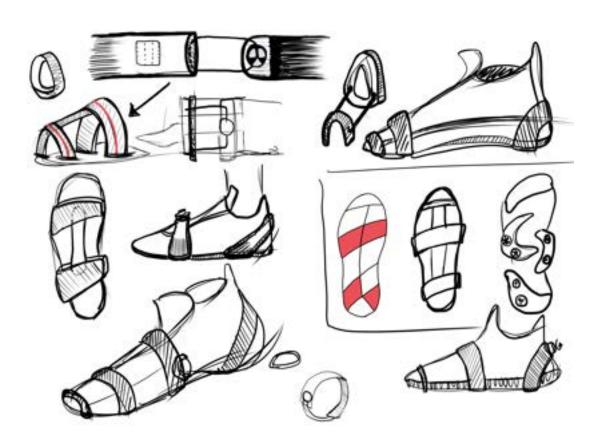
Adidas S2GMID with 4 Spikes



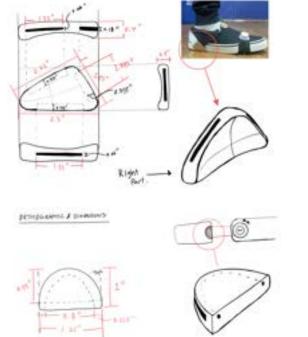




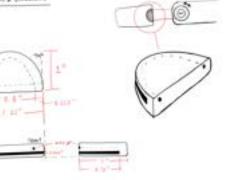
Re-Ideations



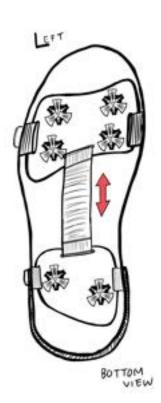
Laser Cutting & **3D Printing Parts**







Rapid Prototyping



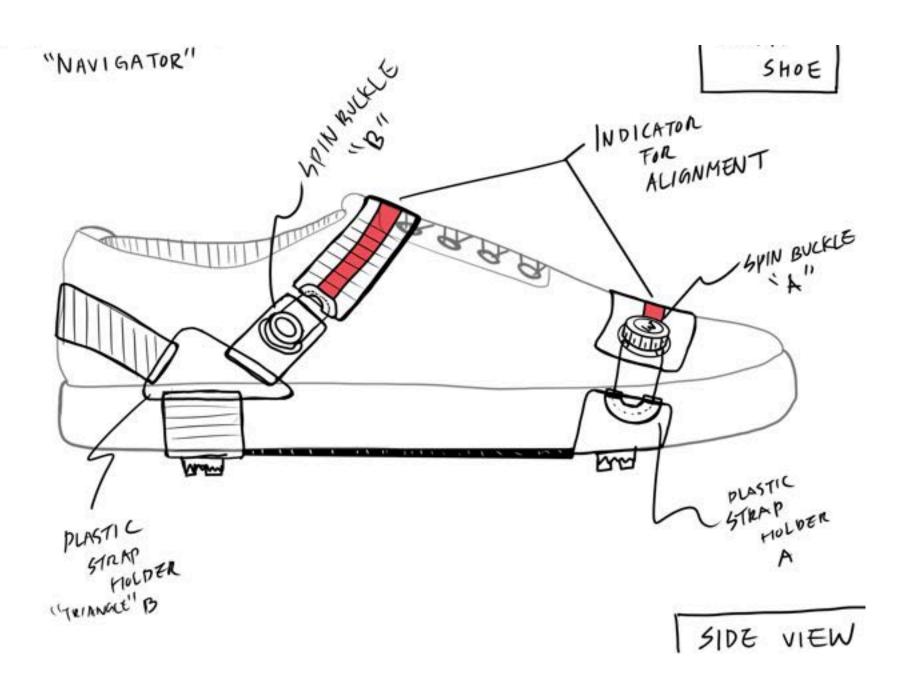




Improved Prototype



THE NAVIGATOR: FINALIZING THE DESIGN



MODIFICATIONS FROM THE IMPROVED PROTOTYPE

- Hard material for the bottom is too fragile. Therefore, stabilization for the spikes were adjusted by 3d printed parts.
- The size of the connecting strip on the bottom was adjusted for better tension.



Finalized Model



DESIGNING THE NAVIGATOR: TESTING DURABILITY

Videos of Testing Shots with the Navigator



Total of about 40 Practice Shots with the Navigator was undertaken at indoors & outdoors.

The product was durable, clean from breaks and damages.

However, the straps sometimes moved a minimal amount after about 10 shots.



DESIGNING THE NAVIGATOR: USER TESTING



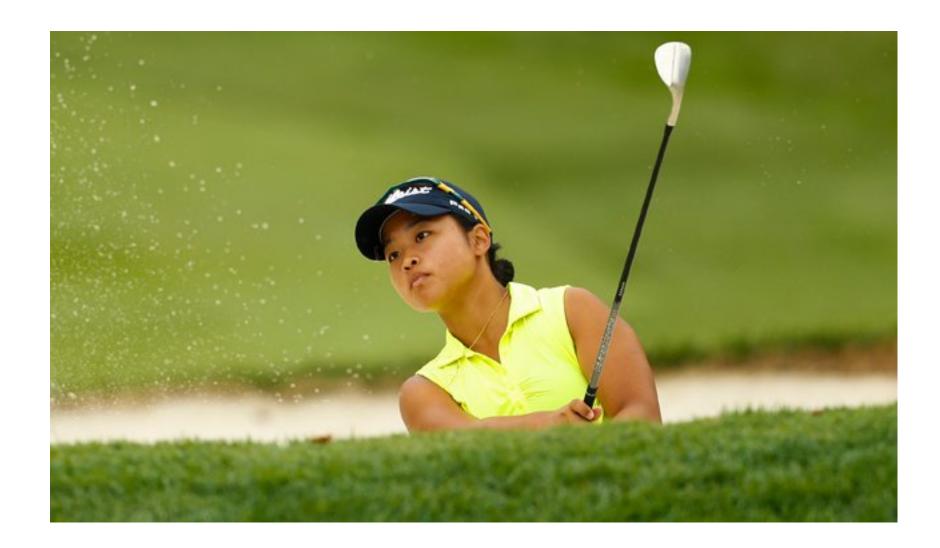
Hyunjun Cho (27), Male, 4 years of golfing

- The unified feeling of the Navigator with the shoe is great. (Comfortable)
- 4 spikes seems enough, but would be better with more spikes because there is minimum grip at the finish position.
- Taking off the Navigator is convenient and easy.





DESIGNING THE NAVIGATOR: PROFESSIONAL FEEDBACKS



Eunice Kim (LPGA Symetra Tour Player)

- The guiding indicator lines on the feet seems revolutionary.
- Alignment adjusting would become easier for the beginners.
- Making the indicator lines with a shinier material would be helpful for the golfers to see the lines on the grass better.



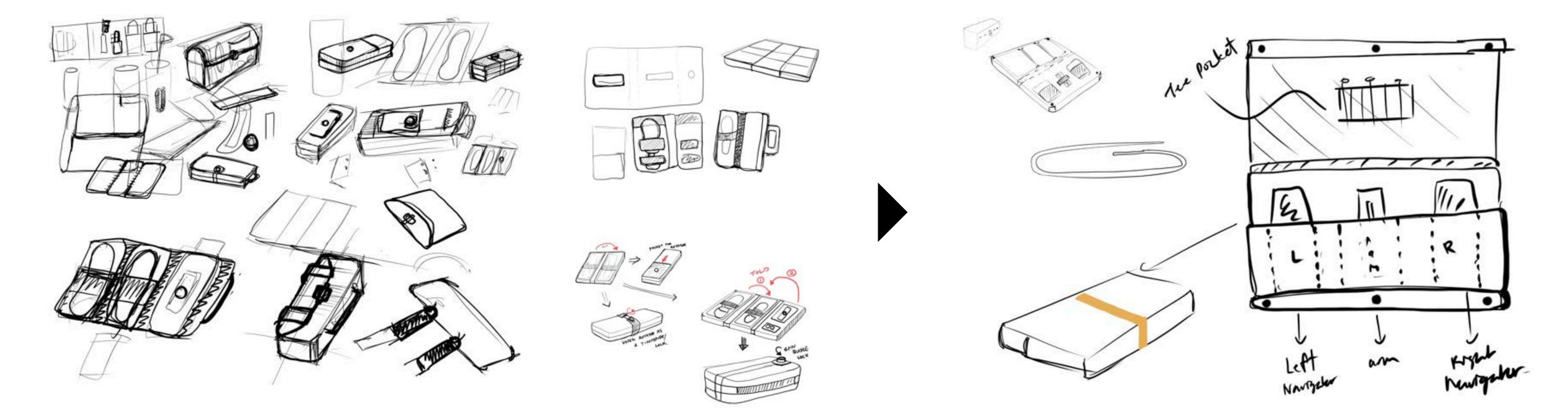
Bok Ji-Un (KPGA & USGTF Member)

- The guiding indicator lines on the feet will be effective for the beginners, enabling them to take more time to adjust body, shoulder and foot positions before making a swing.
 - Are 4 spikes enough? Uncertain about maintaining balance.



THE WRAPPER: CONCEPT DEVELOPMENTS

The Goal: To make a cohesive packaging that would also become a case for the Rotator and Navigator



Ideations

Finalized Plan



DESIGNING THE WRAPPER: MAKING THE FINAL MODEL



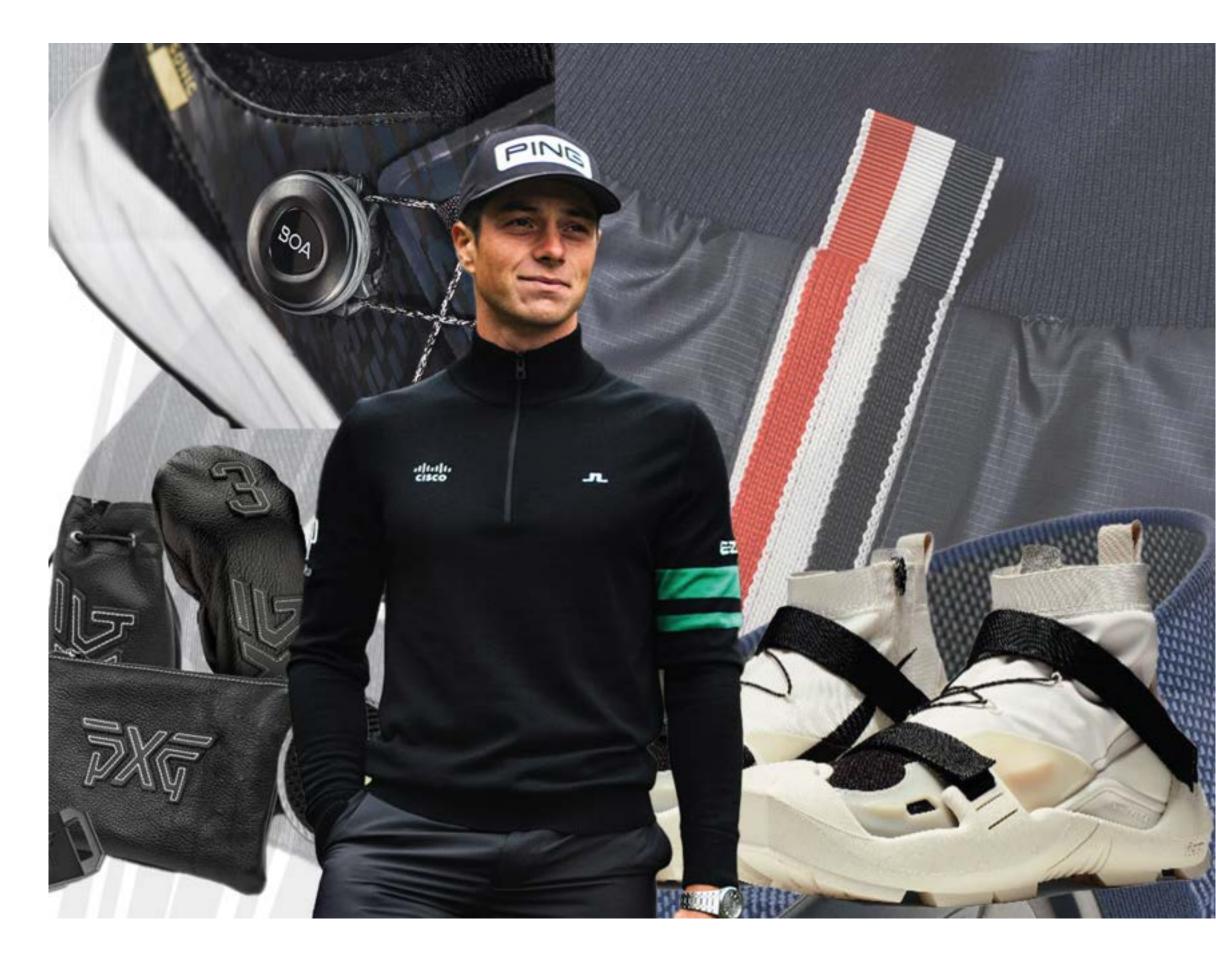
Magnets seemed more promising, considering convenience when using.





DESIGNING

STYLE VALIDATION: HOW IS OUR PRODUCT GOING TO FEEL LIKE?



Mood-board validated by asking all golfers who are in the current atmosphere in golf that cares about style.







Our Style



FINAL PRODUCT





Tiger Wood's **Backswing Top**



Backswing Top with Inhance







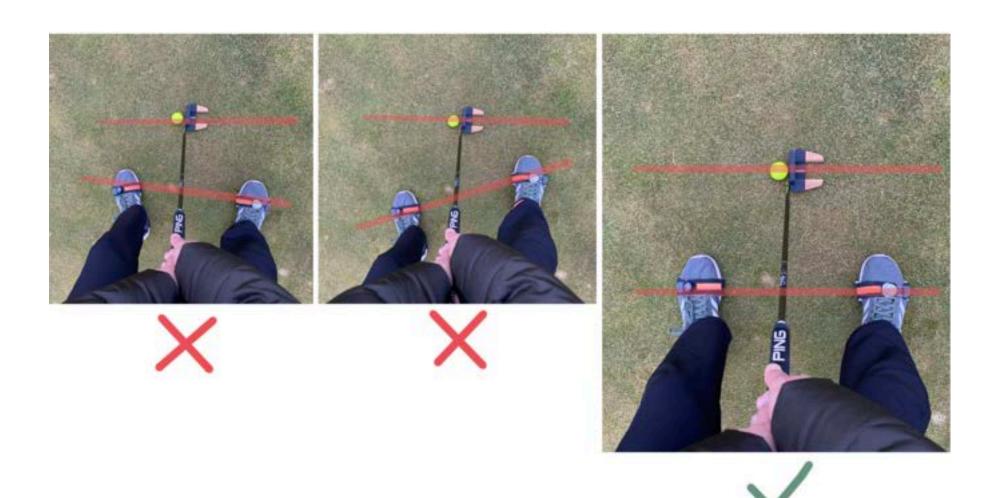
FINAL PRODUCT







EFFECTIVE FOOT ALIGNMENT

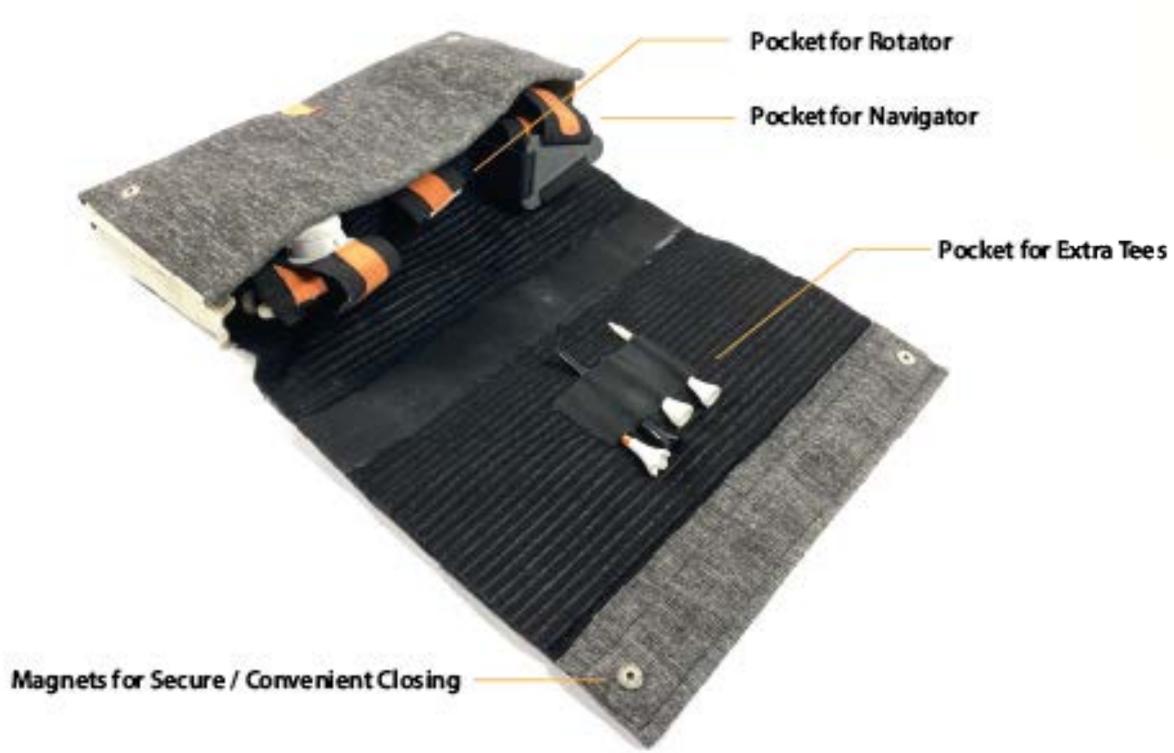






FINAL PRODUCT

WRAPPER



Dimensions (H x Wx L): 7" x 2.5" x 10.5"





With Labels







FINAL PRODUCT IN-USE



IN-USE Video Simulation





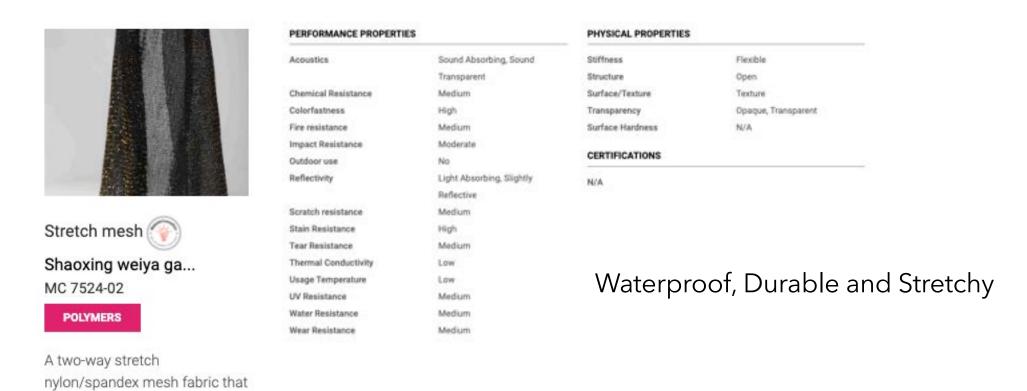
FINAL PRODUCT MATERIAL CONSIDERATIONS

Possible Materials Study					
					•
	Shock Cords (Elastic)	Rubber Bands	Spandex	Nylon	Knitted Elastic
Durability	*	*	***	***	**
Elasticity	**	***	***	★★★	***
Comfortability	*	*	★★★	***	***
Ability to Hold Shape	**	*	*	*	**
Size Adjustments?	Easy	Fairly Difficult	Difficult	Difficult	Easy
Cost (In Comparison)	Low	Extremely Low	High	High	Low

Our Study on the Main Material

Other Possible Main Material

Stretch Mesh from Shaoxing Weiya Garment co., ltd.



Sub-Materials

- Plastic (Possibly made from recycled)
- Silicone

exhibits[...more]

• Magnets



Adidas Cleats from Recycled Plastic

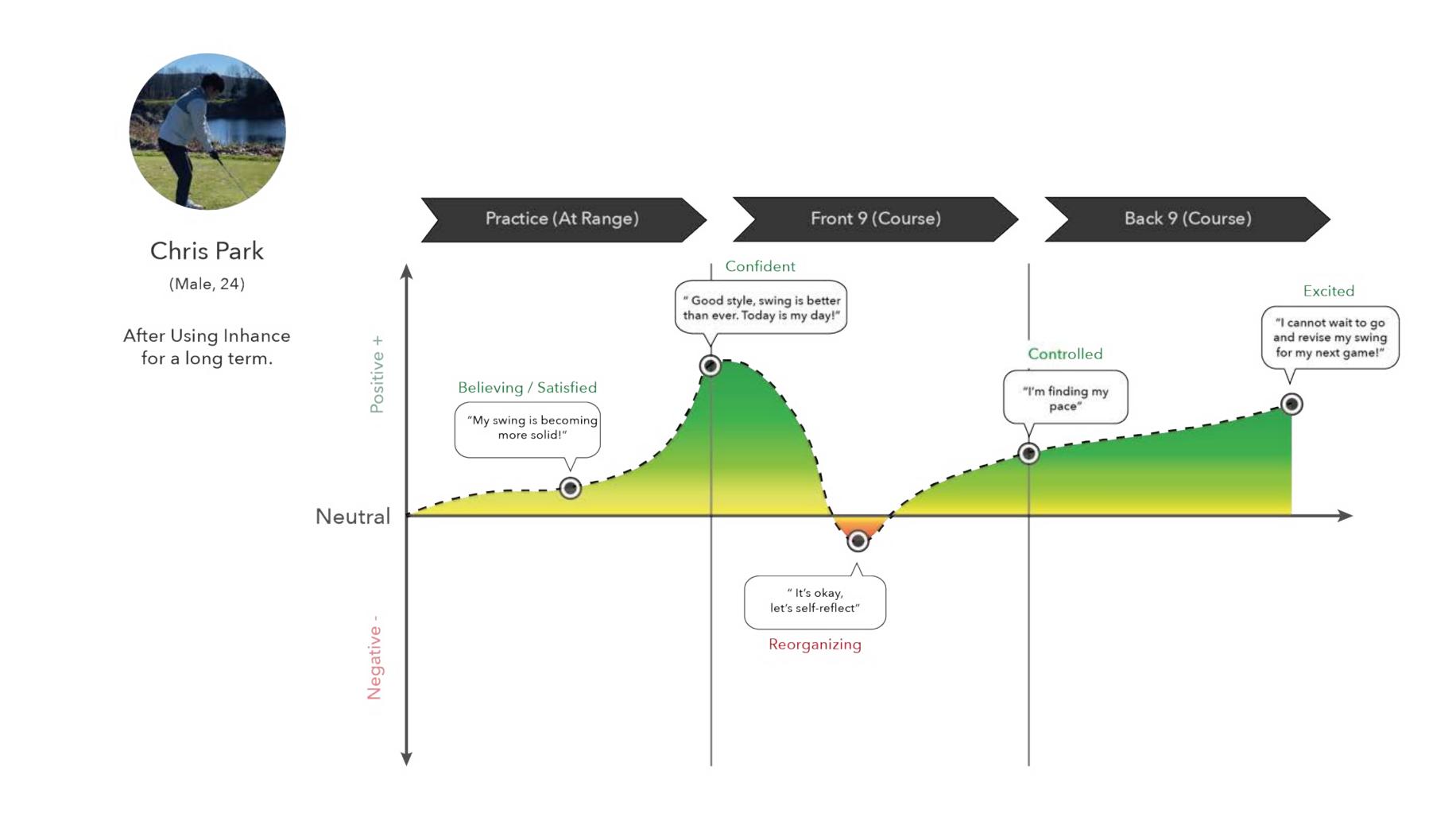






EXPECTED IMPACT OF INHANCE

USER JOURNEY MAP OF A BEGINNER GOLFER AFTER USING INHANCE

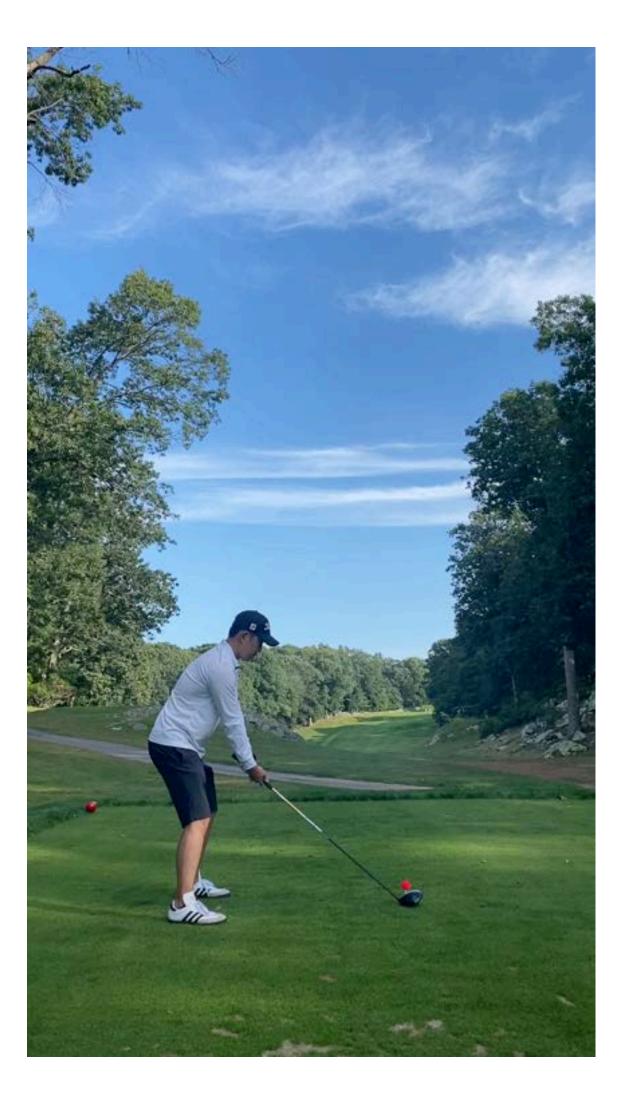


POSITIVE AND CONSISTENT EXPERIENCE OF GOLFING THROUGH BOOSTED CONFIDENCE (FROM STYLE+ENHANCED GAMEPLAY)

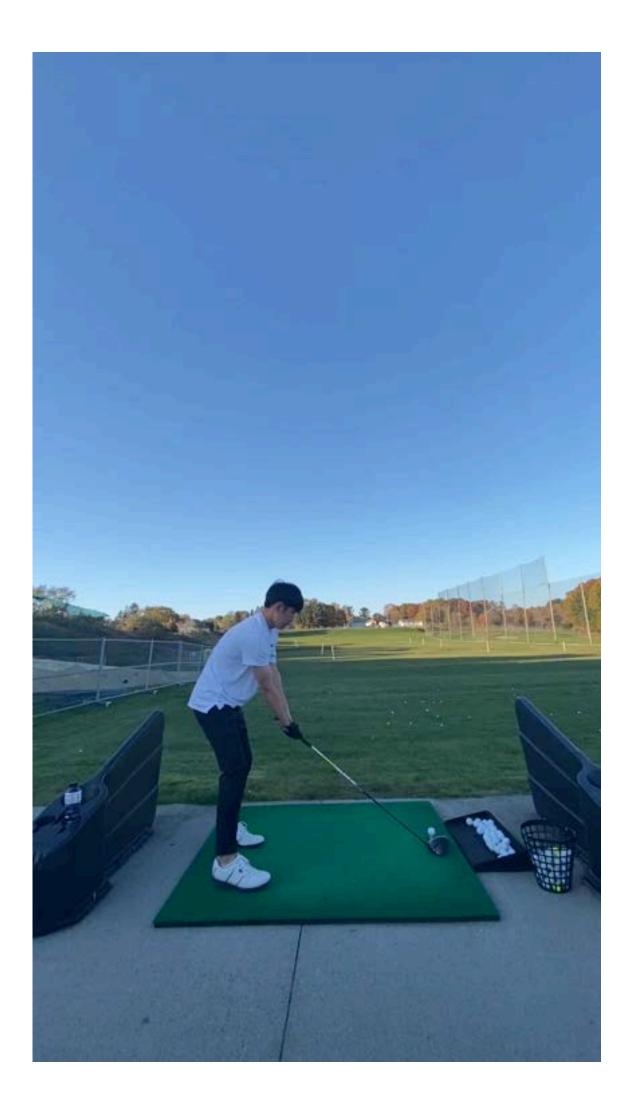


EXPECTED IMPACT OF INHANCE

BEFORE & AFTER 3 WEEKS



Chris before using Inhance



Chris after using Inhance for 3 weeks



BRANDING

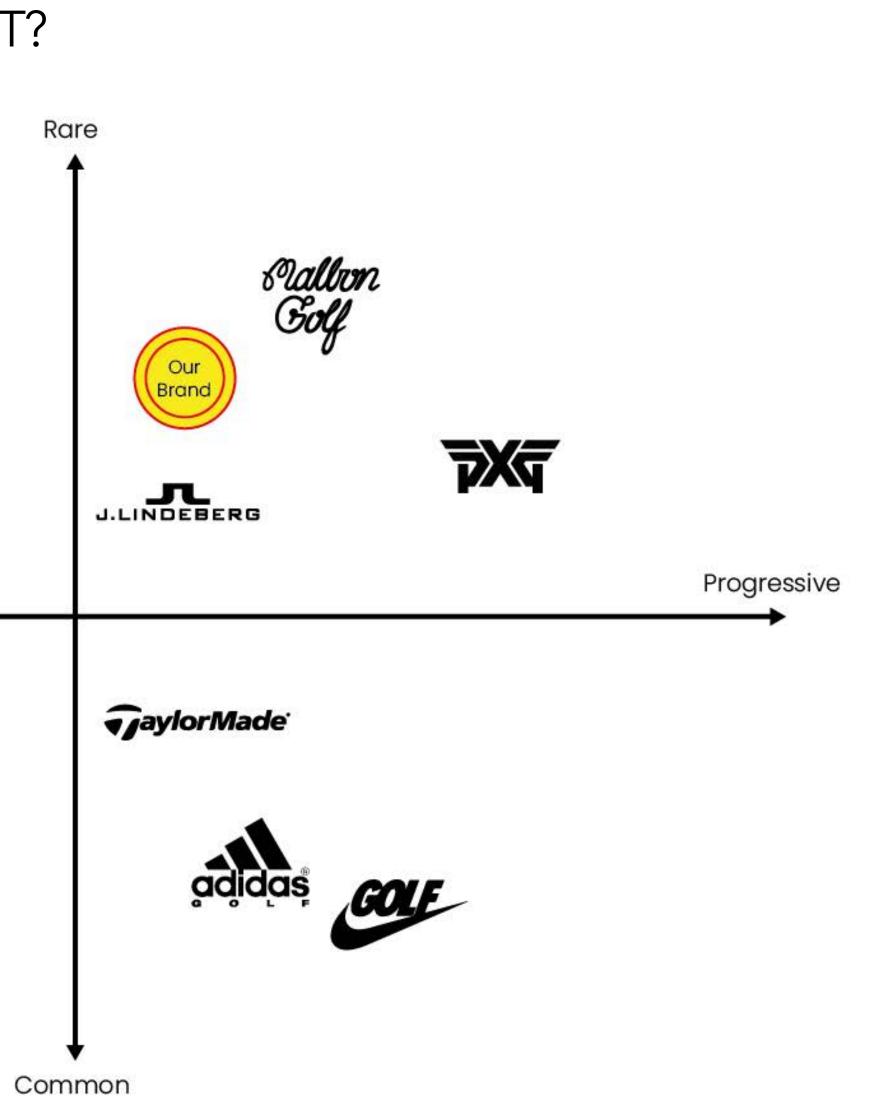
WHERE WOULD OUR BRAND STAND IN THE MARKET?

FJ

Traditional

PING

Titleist



UNIQUE IDENTITY WHILE BEING EASILY ADAPTABLE.



BRANDING



INHANCE

Our Logo

"Symbol of Waving Golf Pin Flag"



Possible Color Variations



POTENTIAL MARKETING STRATEGIES

OUR STRENGTHS

VALIDATION FROM THE PROS



COMBINATION OF FASHION ITEM & PRACTICE GEAR



REAL USER FEEDBACKS



SPONSERING LESSON STUDIOS

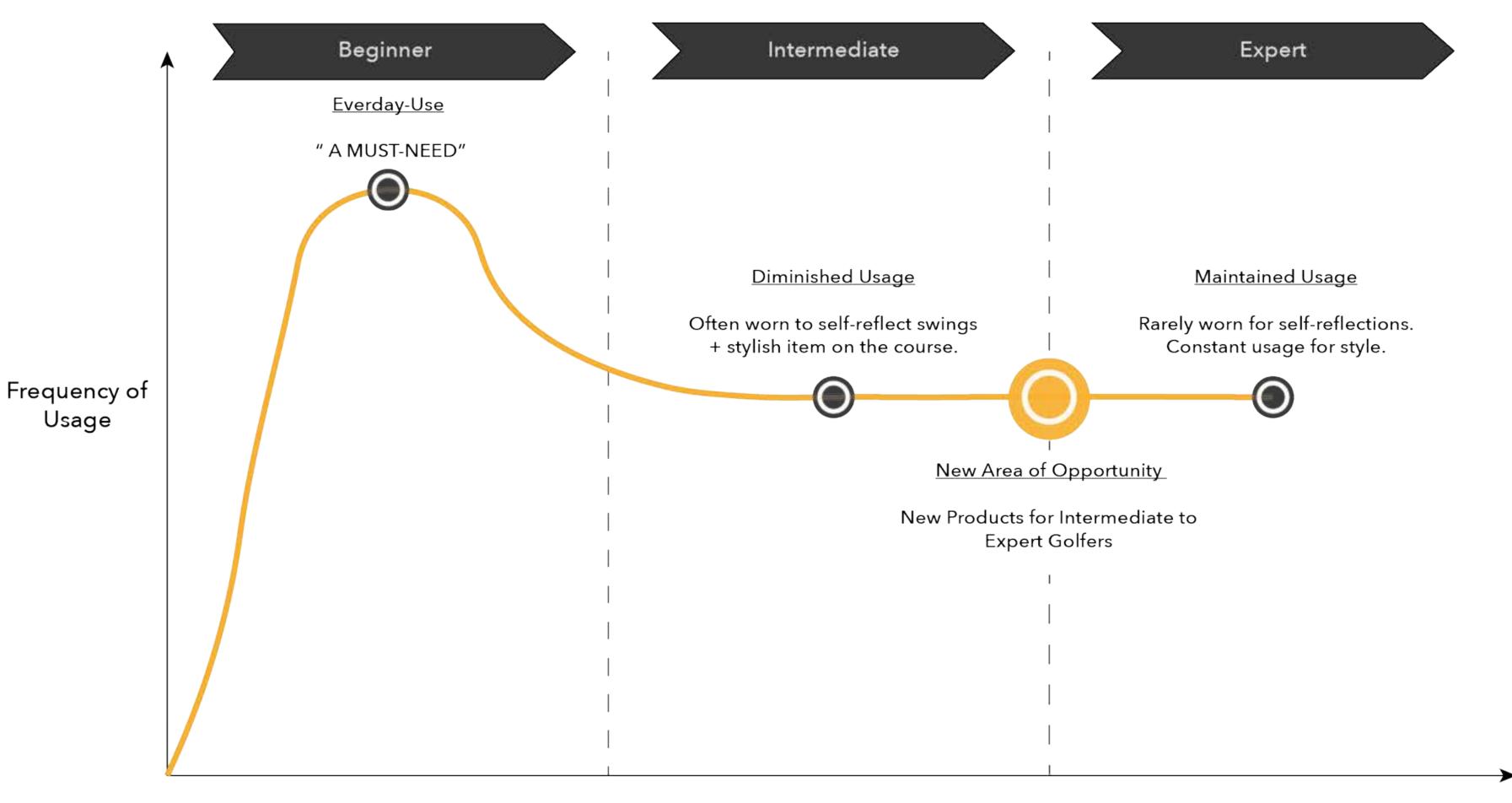


SOCIAL MEDIA ADVERTISING



POTENTIAL MARKETING STRATEGIES

PRODUCT LIFESPAN



Time

WHAT'S NEXT?

FURTHER CONSIDERATIONS & DEVELOPMENTS

- More user testing and modifying the Navigator.
- Manufacturing techniques and costs.
- Study on the **possible social impact** on the new generation golfers.

• Studying and experimenting more on the "Long-Term" Impact of Inhance.

