

Nina Micin

Designer with professional experience of designing digital solutions for the public sector. In my spare time I have started exploring related design fields such as graphic design and packaging design.

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References available upon request

I have an eye for detail, work methodically and am a good problem solver. I like to explore new areas and gladly take on projects outside my comfort zone.

EXPERIENCE

My work experience ranges from problem framing to finished product.

(ongoing) Mar 2023–	UX-designer, Skatteverket.
(ongoing) April 2024–	Rättslig vägledning <i>Research and redesign of the website Rättslig vägledning.</i>
Mar 2023 – Dec 2023	Intranet <i>Continuous improvement of the user experience of the intranet.</i>
(ongoing) Feb 2024–	Participant in the Forum for Digital Accessibility, Skatteverket. <i>Plan and produce educational material and accessibility strategies.</i>
(ongoing) Apr 2021–	Service Designer, Skatteverket.
(ongoing) Dec 2025–	Coordinator WE BUILD <i>Coordinator for Skatteverkets participation in the EU-consortium.</i>
(ongoing) Aug 2024–	Customer experience <i>Improving the user experience of services for external users.</i>
Jan 2023– Aug 2024	Employee experience <i>Improved the user experience of internal systems and processes.</i>
Apr 2021– Jan 2023	Digital Workplace <i>Improved the user experience of the digital workplace.</i>
Nov 2020– Apr 2021	Junior system developer, Transportstyrelsen. <i>Worked with building pipelines and updating legacy systems.</i>

UTBILDNING

My diverse educational background gives me an edge and ability to implement change.

Aug 2016– Jun 2019	Bachelor's in System Science, Lunds universitet. <i>Took courses in programming, process modeling, and organizational development.</i>
Aug 2018– Dec 2018	Studies abroad in Informatics, IE Business School. <i>Took courses in psychology and management.</i>
Aug 2019– Jan 2020	Master's level courses in Cognitive Science, Lunds universitet. <i>Took courses in neuroscience, human-computer interaction, and decision making.</i>
Jan 2020– Jun 2020	Course in Interaction Design, Malmö universitet. <i>The course covered the whole design process, from problem framing to prototype.</i>
Aug 2020– Nov 2020	Master's level courses in Interaction Design, Chalmers Tekniska Högskola. <i>Took courses in user research, prototyping, and inclusive design.</i>

SKILLS

Tools and skills that further prove my experience.

Tools

- * Figma
- * Excel
- * HTML
- * CSS
- * Phoenix Code
- * Matomo
- * Illustrator
- * Photoshop

Skills

- * Workshop facilitation
- * User testing
- * Qualitative research and analysis
- * Survey construction and analysis
- * Design education
- * UX-design
- * UI-design
- * WCAG

PROJECTS

Published projects

Rättslig Vägledning (2025). Skatteverket.

Rättslig vägledning is a website developed by Skatteverket where employees and external users can find Skatteverkets interpretation of the law. The website is mainly used by employees but also, for example, banks.

The website was in need of a refresh, having been designed over 10 years ago. I conducted user research together with a colleague and then proceeded on my own with designing the website. New functionality was added and old ones were replaced with Skatteverket's design system. The result: a more modern site with improved functionality. The new design is currently being implemented.