

## Reflective questions for funeral arrangers

People can choose bespoke versions of almost anything for their service (e.g. coffins, flowers, venues). But the key choices they are offered for an officiant is 'Religious or non-religious?', 'male or female?' Does this fully reflect what different officiants might offer and the range of what can be included in a funeral? If not, how could the choice of officiant be more nuanced?

How do you see your role in identifying the spiritual and religious needs of people when they're arranging the service of a loved one?

How do your own spiritual and religious beliefs influence how you guide others in that respect?

What can arrangers do better to allow people's spiritual and religious needs be fully reflected in their loved-one's service?

How do training courses and CPD need to be developed / improved to help arrangers deal with the full range of people's spiritual and religious needs, beyond the fixed categories of religious and non-religious? What tools / resources might help them?