Nick Blake

Product Design

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Education

Washington University in St. Louis

B.A. Psychology, Cum Laude
Design & Human-Computer Interaction

Skills

Product Strategy

Stakeholder Management Market Analysis User Research

Interaction Design

Information Architecture User Flows Interface design

Design Systems

Documentation
Component Libraries
Accessibility

Experience

Product Designer Skylight

2021 - 2025

Led end-to-end development of resource allocation platform achieving 80% target utilization, empowering leadership decisions and individual contributor awareness. Contracted with government agencies including VHA and CDC to deliver digital solutions.

Product Designer Veterans Health Administration 2023 - 2025

Transformed clinical resource platform serving 9 million veterans annually. Saw 37% reduction in search abandonment through user centered navigation and accessibility improvements.

Product Designer The CDC

2022 - 2023

Expanded disease testing platform from COVID-only to multi-disease tracking, enabling thousands of medical staff nationwide to report HIV and RSV test results.

Product Designer U.S. Immigration

2020

Designed new features to enable USCIS officers to effectively interview asylum applicants across 180+ countries, generating approximately \$600K in first-year operational savings.

Product Designer Independent Practice

2020 - present

Product strategy and interface design for early-stage founders, including Mayk (4M seed), delivering mobile and web platforms.