

Anthony Merriweather

IT Support & Aspiring Cybersecurity Professional

ajordanmerri@proton.me | <https://www.linkedin.com/in/anthonymerriweather>

www.antmerriweather.com

Tennessee, 38006, United States

I'm a US-based professional pivoting into cybersecurity with a focus on building a strong foundation to help protect people, data and systems. I'm actively building a technical foundation through certifications and hands-on experience in my roles as IT Support for a grocery retailer and a boutique agency.

Work Experience

IT Support Specialist & On-Duty Manager

May 2025 - Present

Grubb's Grocery, Inc. | Jackson, Tennessee, United States

- Coordinate technical support and system integration with ECRS POS platform and third-party vendors.
- Install, update, and manage software and hardware to ensure reliable system performance.
- Provide troubleshooting support to internal teams, streamlining workflows and minimizing downtime.
- Maintain operational accuracy and facilitate effective communication during shifts.
- Designing and developing a digital drawer-count dashboard to enhance accuracy and improve efficiency.

IT Support & Developer

May 2025 - Present

Professional Technology Solutions | Jackson, Tennessee, United States

- Provide phone and remote support for hardware, software, and end-user issues, ensuring timely resolution and user satisfaction.
- Assist IT team with hardware installation, routine maintenance, and Cat5 cable fabrication, supporting network infrastructure.
- Manage and update digital content on web platforms, ensuring accuracy and proper file handling.
- Support users in setting up and managing email accounts within Google Workspace, ensuring proper configuration and access.
- Create and edit original digital media content for clients, demonstrating technical proficiency in media tools and content workflows.

Technology Asset Specialist

Mar 2025 - May 2025

Bells City School District | Bells, Tennessee, United States

- Conducted comprehensive technology inventory audits using Google Sheets to support financial accuracy and asset tracking.
- Maintained detailed records of damaged equipment, coordinating with external vendors for timely repairs and security compliance.

Freelance Photographer

Dec 2021 - Dec 2022

The New York Times | Remote

- Completed two professional assignments delivering high-quality visual content under tight deadlines.
- Demonstrated strong project management, attention to detail, and ability to work independently.
- Collaborated with editorial teams to meet precise specifications and storytelling goals.

Certificates

Programming for Everybody (Getting Started with Python)

University of Michigan - July 2025

Core Skills

Digital Communication, Skilled Multi-tasker, Content Management, Programming: Python (Beginner), POS Systems (ECRS) & Software Updates, Google Workspace: Email Setup & Management, CMS: WordPress (Elementor), Network Setup & Cat5 Cable Fabrication, IT Support & Troubleshooting (Hardware & Software), Meta Business Suite

Education

Middle Tennessee State University (MTSU)

Jan 2017 - Jan 2019

Bachelor of Science - BS Journalism & Photography

GPA: 3.8

Jackson State Community College

Jan 2014 - Jan 2017

Associate of Arts and Sciences (A.A.S.) Mass Communication

Awards

Best Multimedia Journalist (1st)

Feb 2019

Southeastern Journalism Conference

Chips Quinn Scholar

Feb 2019

Freedom Forum Institute