Michelle Q Wang

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EXPERIENCE

EY Design Studio
Aug 2024 – Present

Senior Product Designer
- Led design for a government client's outdated logistics management solution, valued at $1.7B with TPV of $2.5B+
- Oversaw two designers, streamlined complex processes, oversaw design system creation, and successfully cut user onboarding time by 66%

Jan 2022 – Aug 2024

Product Designer
- Improved and extended the user experience of a general re-release of a business internet portal for one of America's main internet providers, launching 2 research projects and 7 feature designs to 1.8 million users

Five Pack Creative
Oct 2021 – Jan 2022

UX/UI Designer
- Designed the native rewrite of an enterprise iOS app for American Airlines, which was adopted by over 26,000 AA flight attendants
- Visually uplifted user interactions and experiences for healthcare, fintech, and e-commerce apps utilizing Figma, Adobe XD, and Zeplin

Google
Sept 2020 – Dec 2020

UX Consultant
- Led end-to-end research and design efforts within a cross functional team of 6 to explore the impact of an in-house ML algorithm in detecting financial fraud

Pacific Life
Jan 2020 – May 2020

Product Design Consultant
- Designed a B2B financial wellness concierge tool using Figma, aimed at improving the relationship between financial advisors and their clients

EDUCATION

Cornell University
Jan 2020 - Dec 2020   MPS Information Science
Aug 2016 – May 2020   BA Information Science

SKILLS

UX/UI Design	User Research	Figma / XD
Design Systems	Heuristic Evaluations	FigJam / Miro
Data Visualization	In-Depth Interviews	UserTesting.com
Accessibility in Design	Concept / Usability Testing	HTML / CSS / JS

CERTIFICATION

Certified Professional in Accessibility Core Competencies (CPAAC) - Awarded Jan 2025