

Jun Ho Kim

Product Designer in New York

EXPERIENCE

01

TCS Interactive

Product Designer | March 2023 - Present

- Translated conceptual ideas into actionable blueprints, resulting in the creation of 15 new product features tailored to the evolving needs of a rapidly expanding customer base.
- Collaboratively strategized and executed initiatives resulting in a 100% increase in client satisfaction, pivotal in securing contract renewal, highlighting effective teamwork, communication, and client relationship management skills.
- Implemented end-to-end iterative UX processes, including wire-framing, prototyping, user research, and design systems, reducing product development cycle time.
- Cultivated strategic partnerships with Product Managers, Engineers, Researchers, and Content Strategists, aimed to deliver intuitive and inspirational product experiences.

oVice. Inc

Product Designer | September 2022 - February 2023

- Established and managed a robust design system, ensuring a 92% increase in design consistency across all products.
- Crafted user-centric interfaces for diverse digital platforms, resulting in a 35% improvement in user engagement.
- Engaged in constructive feedback cycles, actively seeking and integrating insights from cross-functional teams, leading to enhancement in design quality and alignment with user expectations.

Live Nation

Assistant Tour Manager | April 2018 - September 2022


- Executed comprehensive tour schedules, overseeing travel arrangements, accommodation bookings, and venue logistics, contributing to the successful execution of KPOP concerts.
- Spearheaded crisis management efforts and resolved emergent issues promptly, demonstrating adaptability and resourcefulness in high-pressure environments.


CONTACTS

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SKILLS

03

Information Architect

Project Management

Interaction Design

Usability Testing

User Research

Design System

Visual Design

Journey Map

Prototyping

Wireframes

User flows

TOOLS

04

Adobe Creative Suite

Notion | Webflow

Figma | FigJam

Sketch | Zeplin

EDUCATION

05

2020-2021

Designlab

UX/UI Design

2014-2020

John Jay College of Criminal Justice

Criminal Investigation