Raymond Zhang

zhng.org   raymnd.zhang@mail.utoronto.ca   linkedin.com/in/zhng

Summary

Product & UX Designer with a background in interior architecture and object design, translating spatial thinking into intuitive digital experiences. Passionate about human-centered, accessible design that balances functionality, aesthetics, and system clarity.

Education

University Of Toronto
Toronto, ON
Expected Apr 2027

- Master of Information Systems (UXD) + Co-op

Toronto Metropolitan University
Toronto, ON
Sep 2020 - Apr 2024

- Bachelor of Interior Design (BID)
- Graduated with Honors

Stuttgart Media University
Stuttgart, Germany
Apr 2024 – May 2024

- Innovation & Communication Certificate
- 4.0 GPA

Experience

X&H Construction
Project Coordinator & Interior Designer
Jan 2025 - Jun 2025

- Managed full-scale residential renovation projects from concept to completion, including three complete home renovations and multiple bathroom remodels, coordinating timelines, trades, and client deliverables to ensure successful execution.
- Developed lighting and plumbing layouts in collaboration with contractors and trades, ensuring technical accuracy, code awareness, and seamless integration into overall interior design plans.
- Produced technical drawings in AutoCAD and Revit while collaborating with contractors and internal teams to support accurate construction execution.
- Led material, finish, and upholstery selection, assembling cohesive boards that aligned client goals with construction feasibility.
- Applied user-centered design principles in a physical environment by researching user needs, designing within constraints, and iterating solutions based on real-world feedback and system limitations.

Toronto Metropolitan University
Accessibility Services: Notes & Transcriber
Sep 2023 - Present

- Provided accessible note-taking and captioning services, ensuring equitable access to course content for students with diverse learning needs
- Produced clear, structured documentation tailored to different accessibility requirements across undergraduate and graduate courses

Ross Mine Drill
Data Analyst
Jun 2021 - Aug 2021

- Digitized and automated 25,000+ data entries and organized 5000+ unsorted pages of geographical mining data in Excel
- Identified inconsistencies in source data and applied corrective formatting and validation rules
- Maintained frequent and efficient communication with seniors about task progression and work expectations

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Experience	**Trillium Health Partners** Business Intelligence Co-op Apr 2019 - Jun 2019	• Identified and resolved data integrity issues in hospital databases related to incorrect patient check-in and check-out timestamps, improving the accuracy of operational information systems. • Streamlined query tools within the Hospital Information System to improve data access and usability for internal stakeholders. • Worked with structured healthcare databases to clean and correct system-generated errors, increasing reliability of patient records and reporting workflows.
Awards & Honors	**Selected Exhibitor** Toronto Metropolitan University: Year End Show Apr 2024	• Designed and displayed a fabric + light tension exhibition for Toronto Metropolitan University's Interior Design Year End Show.
Skills	**UX & Product Design:** User-Centered Design, Interaction Design, Information Architecture, Visual Design, Accessibility-Aware Design	**User Research & Testing:** User Interviews, Usability Testing, User Studies, Affinity Diagramming, Insight Synthesis	**Design & Prototyping:** Figma, Wireframing, Low- & High-Fidelity Prototyping, Adobe Creative Suite	**Leadership & Collaboration:** Cross-Functional Collaboration, Stakeholder Communication, Project Coordination, Client-Facing Design **3D, Spatial & CAD:** 3D Modeling, Rhino 3D, Blender, AutoCAD, Technical Drawings	**Web, Data & Analytics:** HTML/CSS, JavaScript, Data Analysis, Power BI, Data Visualization	