

Jun Ho Kim

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Work Experience

2023 - Now

Product Designer at TCS Interactive

New York

Seleted Clients: New York Road Runners, Verizon, Teradata

- Translated conceptual ideas into actionable blueprints, resulting in the creation of 15 new product features tailored to the evolving needs of a rapidly expanding customer base
- Collaboratively strategized and executed initiatives resulting in a 100% increase in client satisfaction, pivotal in securing contract renewal, highlighting effective teamwork, communication, and client relationship management skills
- Implemented end-to-end iterative UX processes, including wireframing, prototyping, user research, and design systems, reducing product development cycle time
- Cultivated strategic partnerships with Project Managers, Engineers, Researchers, and Content Strategists, aimed to deliver intuitive and inspirational product experiences.

2022 - 2023

Product Designer at oVice

New York

- Established and managed a robust design system, ensuring a 92% increase in design consistency across all products
- Crated user-centric features and interfaces for diverse platforms, resulting in a 35% improvement in user engagement
- Engaged in constructive feedback cycles, actively seeking and integrating insights from cross-functional teams, leading to enhancement in design quality and alignment with user expectations

Education

2021 - 2022

UX/UI Design, Web Page, Digital/Multimedia and Information Resources Design

Designlab

2014 - 2020

BS Investigative Science

John Jay College of Criminal Justice

Software

Figma

Adobe Creative Suite

Webflow

Notion

Sketch

Zeplin

Skills

Visual Design

Information Architect

Interaction Design

User Research

Project Management

Prototyping