

Derek Lin

derek.lin0602@gmail.com
647 996 3635

Skill Set

Tools

Autodesk Alias
Microsoft Office
Adobe CS
Sketching
Figma
SolidWorks
Miro

Interpersonal

Strong Communicator
Active Listener
Time Management
Patience
Positive Attitude
Team Player
Reliable
Empathetic
Public Speaking
Initiative

Disciplines

Industrial Design
UI/UX Design
Graphic Design
Creative Direction
Video/Sound Editing
Photography
Event Coordination
Customer Service

Education

Humber Polytechnic

Bachelor of Industrial Design, Honours
SEP 2021 — PRESENT

University of Waterloo

Bachelor of Global Business + Digital Arts, Honours
SEP 2016 — APR 2020

Malmö University

Multimedia + Communication Studies, Bilateral Programme
SEP — DEC 2019

Experience

Arc'teryx — Product Guide

VAUGHAN, ON / APR 2024 — PRESENT

Maintained in-depth product knowledge, to effectively communicate benefits and assist customers in making informed purchasing decisions.

Collaborated with team members to achieve sales goals, participate in inventory management, and maintain a clean and organized store environment.

Starbucks — Barista

RICHMOND HILL, ON / MAY 2021 — JAN 2024

Demonstrated excellent communication and interpersonal skills by collaborating with team members to resolve customer complaints in a professional manner.

Efficiently multitasked within time constraints without sacrificing quality customer interactions or food safety and hygiene.

Auking Shoes — Apprentice Shoe Maker

TORONTO, ON / MARCH 2021 — JUN 2022

Participated in all stages of shoemaking, including pattern design, material selection, cutting, stitching, and assembly.

Assisted with sole attachment and replacement, ensuring high-quality craftsmanship through traditional and modern shoemaking techniques.