

SHOP SAME RETURNS FORM



This must be included in your returns package or your return will not be processed.

Return/Exchange Process:

1. Confirm your item meets the Returns Criteria:
 - The item must be returned within 7 days of receiving your order.
 - It should be unworn, unwashed, and free from any damage.
 - The original packaging and tags must still be attached.
2. Package the item you wish to return (we recommend reusing the original tissue paper and postage bag - you can turn it inside out).
3. Print and complete the Returns Slip.
4. Please ensure that this Returns Slip is included with your return; otherwise, we will not be able to process it.
5. Send the package back to us at Shop Same
6. After posting your order, please email us at shopsameau@gmail.com with your Order Number and Tracking Number.

Failure to follow these steps may result in your return or exchange not being processed, and the item will be sent back to you.

SHOP SAME RETURNS FORM



NAME: _____

Return address

ORDER
NUMBER: _____

Mount Eliza
Parcel Locker
65 Mount Eliza
Way, Mount
Eliza VIC 3930

ITEM, SIZE AND COLOUR:

1

2

3

4

5

REASON FOR RETURN:

1. Change of mind
2. Size too big
3. Size too small
4. Faulty Item
5. Wrong item
6. Other:

How would you like your return to be procecced
(Please circle) Store Credit / Exchange (Fill in box to the right)

Item name	Colours	Sizes

Returns Checklist:

- Returns form is included in returns package.
- Return is made within 7 days of package arrival. Item is unworn, unwashed and not damaged in anyway.
- Original packaging and tags are attached.
- Note: Once posted Email shopsameau@gmail.com with tracking number and the order number.