# **Derek Shafer**

Digital Designer based in NYC.





#### Education

**Chapman University**BFA, Graphic Design
2020

#### **Skills**

User Research
Customer Segmentation
Value Proposition Strategy
Personas & Journey Mapping
Competitive Analysis
Conversion Rate Optimization
UX/UI Design
Wireframing & Prototyping
Usability Testing
Motion Design
Public Speaking & Presenting

#### **Tools**

Figma

Adobe Creative Suite

**Project Management** 

HotJar

Google Analytics (GA4)

HTML, CSS, Javascript

### Other

Volleyball Coach
Yoga Instructor
Eagle Scout

## **Experience**

#### **NBCUniversal**

**Brand Designer** 

Feb 2025 - present

- Collaborate with Commerce team to design mobile web experiences, including Universal Checkout and Peacock merchandising micro-sites.
- Develop Peacock ad products including static pause ads, kinetic mid-rolls, and sponsorship placements throughout the user interface.

**DRINKS AMPLIFY** (formerly Electriq Marketing) Lead UI/UX Designer

Jan 2021 - May 2024

Designed eCommerce experiences and optimized conversion rates for over 45 clients on Shopify.

- Managed Shopify migrations for wine industry clients, leading to a 13% increase in AOV and a 46% increase in conversion rate for Winc.
- Revamped Florence by Mill's Shopify website, achieving 2x conversion rate increase and adding 23k new email subscribers in 3 months.
- Designed custom order tracking pages, achieving a 12% click-through rate on shipping emails and contributing to a 54x ROI increase for Soylent.
- Conducted audits for 20+ prospective clients, driving a 30% increase in new business acquisition through insights on UX, site speed, and GA4.

Achieved top agency partner certifications by integrating email & SMS strategies into web projects. Including Klaviyo, ReCharge, Malomo, and Attentive.

Discovery, Inc.
Product Design Intern
Jan 2020 – Apr 2020

IMAX
UI/UX Design Intern
Sep 2019 – Nov 2019