

Embroidery Troubleshooting

Problem	Possible Cause	How to Fix It
Thread Breaking Often	Machine not threaded right	Re-thread the machine carefully, following the numbers. Check the bobbin path.
	Wrong thread or old thread	Use quality embroidery thread. Old thread can be weak.
	Needle is bent, dull, or wrong size	Change the needle. Use a sharp embroidery needle of the correct size for fabric.
	Embroidery machine thread tension is off	Check tension. It might be too tight. Test on scrap fabric.
	Fabric hooped too tight	Re-hoop fabric, making it taut but not overly stretched.
Stitches Look Messy / Loopy	Embroidery machine thread tension is off	Adjust tension. Top thread loops on top means top tension too loose. Bobbin thread showing on top means top tension too tight.
	Machine not threaded right	Re-thread carefully.
	Needle issue	Change the needle.
Fabric Puckering or Gapping	Wrong stabilizer or not enough stabilizer	Use a heavier cut-away stabilizer for unstable fabrics or dense designs.
	Fabric not hooped correctly	Ensure fabric is smooth and taut in the hoop, not stretched.
Design Won't Load	Wrong file format	Make sure the file is .pes or .dst (check manual).

Machine Makes Strange Noises	Needs cleaning or oiling	
	Something stuck in the machine (thread, lint)	Turn machine off, check for visible obstructions, gently remove.
Machine Won't Turn On	Power cord not plugged in fully	Check power cord connection at machine and wall. Try a different outlet.
	Power switch not fully on	Ensure switch is completely flipped.

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