

Experiencing Trivia

A codesign research project by Mackie Herrlinger





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Understand the current trivia experience and what makes it enjoyable

Explore new design spaces to improve the experience





Co-designers & Stakeholders

Primary stakeholders:



Trivia game developers, trivia authors, trivia tv show staff, venue owners and staff Secondary stakeholders:



Game companies, television networks

Co-designers:



Trivia players of all ages and backgrounds





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Setting Recreational vs competitive Media/format The experience of trivia Range of Individual content vs group Internal + external incentives



Preconceptions

People prefer to play trivia in groups

People don't want to pay to play

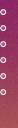
People would rather trivia be too easy than too hard

Trivia apps are downloaded for short periods of time

People play trivia most often at bars

People who like trivia also like puzzle games







Meeting the Co-design Criteria

Co-design means designing with people, rather than for people., that is why in this project, our team will work with 15-20 trivia enthusiasts in order to explore the possibilities of what the trivia experience could look like in order to improve the game for all players.



Research Team



8-10 Facilitators

Design research professionals who are responsible for collecting information, facilitating workshops, and analyzing the data



2-3 Designers

Design professionals who can assist with technology and visualization applied throughout the project



15-20 Co-Designers

Trivia enthusiasts age 18+ from various backgrounds who will be directly involved with the imagining of new design spaces





Why do people like trivia?

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According to John Kounios, the director of Drexel University's doctoral program in applied cognitive and brain sciences, the brain releases a rush of dopamine, the "feel-good" hormone, upon correctly answering a trivia question

Secondary Research

- Humans are naturally competitive, and trivia, like any other game, is a chance for friendly competition
- Trivia is for anyone who wants to play: unlike a quiz, there is no real "studying" for trivia. As 74-time Jeopardy! Champion Ken Jennings says the only way to be "good" at trivia "is to be a rabidly curious, information-omnivorous person your entire life."
- Many people play pub trivia, which combines the forces of socialization, alcohol, and camaraderie to make for an enjoyable experience
- While the dopamine alone makes a good incentive, other rewards, such as money or giveaways, draw people in



Secondary Research Continued

Why Is Trivia Important?

- ★ Trivia engages the frontal cortex, the part of the brain responsible for most memory and recall functions.

 Thus, trivia is essentially a workout for the brain, as players must not only know the answer but recall it within a short amount of time.
- ★ The dopamine rush that trivia can provide is nearly the same as a rush from more destructive habits like gambling, which
- ★ means that trivia could potentially become a substitute, since it has no direct negative side effects
- ★ Trivia is objective, which makes it (at least in theory) a mediator between people of all backgrounds.

 That being said, trivia may become increasingly important in sharing and trusting in knowledge,
 especially as the possibility of a "post-truth" world looms









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Research Methods

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SAY: Methods focused on what people think and say about the topic



Survey

A short survey to gain insight on current trivia habits and preferences, including questions about setting, format, categories, existing trivia media, incentives, etc.

Goal: 300 responses

Research Methods Continued

DO: Methods concerned with people's' actions and behaviors



Observations

Observe players in a wide variety of trivia game settings (virtual and in-person, individual and team, family-friendly and pub, recreational and competitive, etc.) to see how people interact with trivia and each other

Goal: 10-15 observers

MAKE: Methods using creative ways of expressing ideas about a topic



Individual Experience Mapping

A workshop in which people rank their experiences, memories, and feelings on a timeline while simultaneously placing them into positive and negative categories

Goal: 15-20 participants



Collective Visioning

A workshop in which people collaborate to establish an ideal trivia experience for their group and create what this experience may look like

Goal: 3 teams of 3-4 people each (9-12 total)

Activities Schedule



Survey

Conduct survey to gather early data, which will give facilitators a base upon which they can develop what the later methods will contain as well as a list of potential participants

Observations

Using data from the survey, observers can note what they expect to see and what they think they should watch for, depending on which factors seem most relevant to the experience

Workshops

Finalize and conduct individual experience mapping and collective visioning workshops based on collected statistical and observational data



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Research Timeline

Weeks 1-4

Form team, establish roles, recruit participants, create and send out survey

Weeks 5-10

Collect survey data, recruit participants, find trivia events and asks hosts/venues permission to observe events (for in-person events), start planning workshops

Weeks 11-25

Observe trivia events
and players of all kinds,
observe and recruit
players for workshop
activities, finalize
workshops based on
observations



Research Timeline

Weeks 33-39

Weeks 26-32

Host individual experience mapping workshops online, schedule participants for collective visioning workshops

Create toolkit for collective visioning workshops, host workshops according to participants' availability,

Weeks 40-52

Analyze data, discuss potential solutions, combine and refine ideas to propose a final concept



Participant Timeline

Weeks 1-4 Complete survey

Weeks 5-10 Respond to emails with available times

Weeks 11-25 Participate in one observation activity, schedule for individual experience mapping workshop

Weeks 26-32 Participate in individual experience mapping workshop, schedule for collective visioning workshop

Weeks 33-39 Participate in collective visioning workshop

Weeks 40-52 N/A





Anticipated Deliverables

- ★ Data on peoples' trivia preferences, including setting, format, content, etc.
- ★ Insight into actual experiences of trivia, including the ways people interact with trivia and any people playing with or against them, variation in energy or mood, reactions to trivia questions, outcomes, etc.
- ★ A deeper understanding of past experiences with trivia, what should be kept,
 as well as any pain points/shortcomings
- ★ Co-designed solutions of what a future game of trivia could look like
- ★ Finalized and refined concept based on collected data and workshops







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Thank you for listening!

Any questions?







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